

HCAHPS Compliance Chart

Scores displayed here are based on interviews from CMS submitted data for the selected time period(s).

Mode adjustments and ESTIMATED Patient Mix Adjustments have been applied to the dimension scores. Scores for the individual questions do not have adjustments.

			Jan-Mar 11	Apr-Jun 11	Jul-Sep 11	Oct-Dec 11	Jan-Mar 12	Apr-Jun 12	Jul-Sep 12	Oct-Dec 12	Jan-Mar 13	Apr-Jun 13
FY 2015 VBP Thresholds												
67.96	83.44	Overall Rating	61.35	68.36	55.23	55.02	67.58	52.85	64.55	47.94	70.63	61.69
76.56	85.70	Communication with Nurses	69.99	79.34	67.82	66.29	76.46	81.36	77.85	64.40	76.66	76.64
		Nurse Respect	80.77	89.19	79.75	78.69	87.88	90.16	86.36	85.48	83.10	89.02
		Nurse Listen	75.93	89.19	81.01	70.97	86.36	90.32	87.88	73.02	86.49	83.33
		Nurse Explain	81.48	87.84	70.89	77.42	83.33	91.80	87.50	62.90	83.78	80.95
79.88	88.79	Communication with Doctors	82.11	82.81	81.20	82.71	83.29	73.80	83.23	73.09	81.22	83.93
		Doctor Respect	88.89	93.24	93.67	91.94	93.94	85.00	95.45	85.48	89.04	95.24
		Doctor Listen	90.74	91.89	89.74	93.55	92.42	83.61	90.91	80.65	84.93	87.95
		Doctor Explain	92.59	89.19	86.08	88.52	89.39	78.69	89.23	79.03	89.19	88.10
63.17	79.06	Responsiveness of Staff	63.31	72.00	57.73	62.22	74.57	66.65	75.80	65.45	73.65	68.11
		Call Button	77.08	86.89	76.56	74.00	87.27	81.13	84.48	76.47	82.26	78.57
		Bathroom Help	75.76	83.33	65.12	76.67	88.10	78.38	93.33	80.65	88.64	81.25
69.46	78.17	Pain Management	69.30	73.23	62.78	60.00	75.01	66.50	69.30	65.33	79.38	72.10
		Pain Controlled	80.43	83.64	74.19	68.52	85.11	76.60	78.43	75.47	86.54	76.06
		Help with Pain	82.61	87.27	75.81	75.93	89.36	80.85	84.62	79.63	94.23	90.14
60.89	71.85	Communication about Medications	68.78	74.07	61.77	57.53	54.50	58.96	74.29	65.17	60.65	70.98
		Med Explanation	93.75	92.31	81.82	80.00	78.95	80.95	94.12	85.71	76.92	96.30
		Med Side Effects	68.75	80.77	66.67	60.00	55.00	61.90	79.41	69.57	65.38	66.67
64.07	78.90	Hospital Environment	64.42	67.29	66.41	60.71	73.02	68.10	78.45	69.31	70.33	69.23
		Cleanliness	71.37	78.73	73.08	69.40	84.50	80.48	90.51	80.89	80.94	83.46
		Quiet	57.47	55.86	59.75	52.03	61.54	55.73	66.39	57.73	59.73	54.99
83.54	89.72	Discharge Information	86.91	83.76	80.73	79.52	85.05	78.81	82.74	76.75	79.68	82.34
		Help After Discharge	88.46	82.61	78.67	80.00	84.13	75.44	82.54	74.14	75.71	82.72
		Symptoms to Monitor	96.15	95.71	93.59	89.83	96.77	92.98	93.75	90.16	93.06	91.36
		Number of Surveys	54	74	79	62	66	62	66	63	74	84