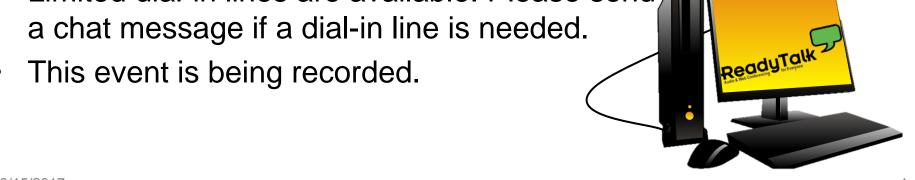
Welcome!

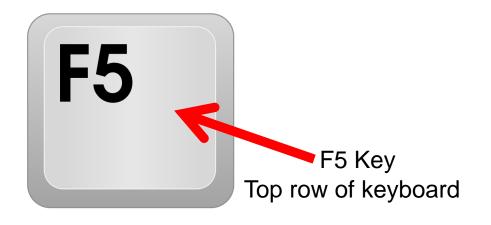
- Presentation slides can be downloaded from www.qualityreportingcenter.com under Upcoming Events on the right-hand side of the page.
- Audio for this event is available via ReadyTalk® Internet streaming. No telephone line is required.
- Computer speakers or headphones are necessary to listen to streaming audio.
- Limited dial-in lines are available. Please send a chat message if a dial-in line is needed.



Troubleshooting Audio

Audio from computer speakers breaking up? Audio suddenly stops?

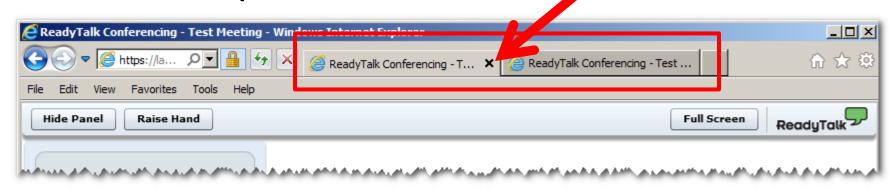
- Click Refresh icon or
- Click F5





Troubleshooting Echo

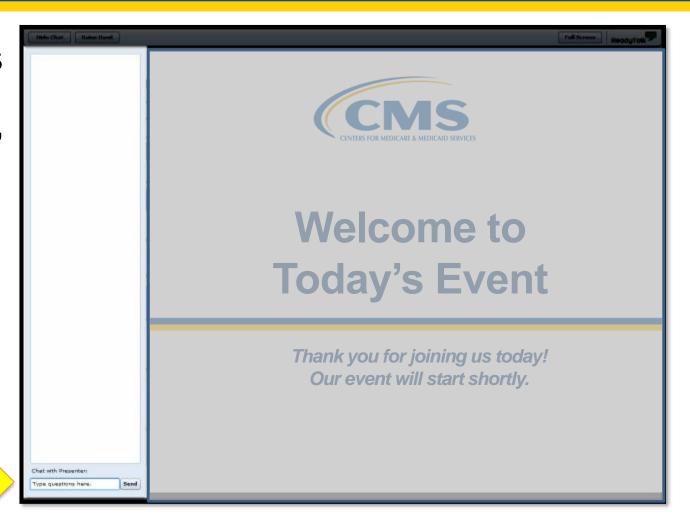
- Hear a bad echo on the call?
- Echo is caused by multiple browsers/tabs open to a single event (multiple audio feeds).
- Close all but one browser/tab, and the echo will clear up.



Example of two browsers/tabs open in same event

Submitting Questions

Type questions in the "Chat with Presenter" section located on the bottom-left corner of your screen.





CMS Abstraction & Reporting Tool (CART): Knowing the Basics

Pam Harris, RN

Project Coordinator
Hospital Outpatient Quality Reporting (OQR) Program
Support Contractor

March 15, 2017

03/15/2017 5

Save the Date

- Upcoming Hospital OQR Program educational webinar:
 - April 19, 2017: Review of program requirements and how to utilize tools and resources to optimize your reporting
- Notifications of additional educational webinars will be sent via ListServe

Learning Objectives

At the conclusion of the presentation, attendees will be able to:

- List the steps for how to input data into the CART system.
- Define the process of how to Edit and Delete abstraction information.
- State the procedure for uploading the abstraction into the QualityNet Secure File Transfer.
- Name three reports that enable users to check data.

What Is CART?

An abstracting tool that seeks to improve quality in the clinical areas of:

- Acute Myocardial Infarction (AMI)
- Chest Pain
- Emergency Department (ED)-Throughput
- Pain Management
- Stroke



Who Needs to Know

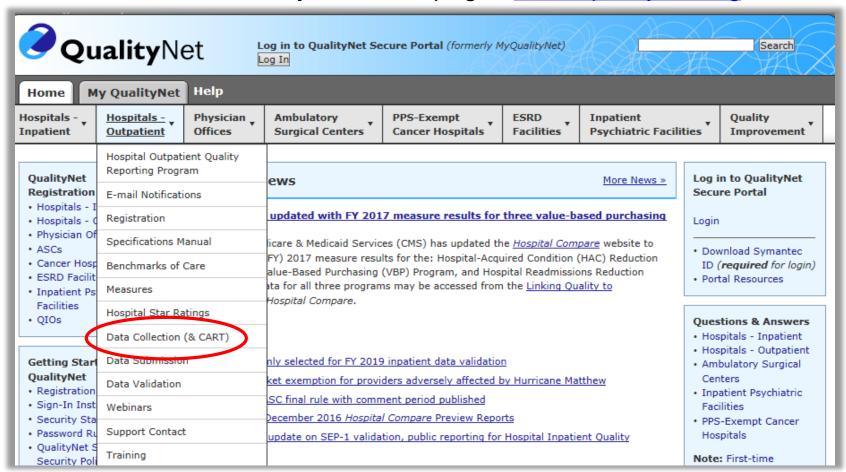
Individuals using CART to enter their data:

- Critical Access Hospitals (CAHs)
- OPPS-eligible hospitals
- Vendors

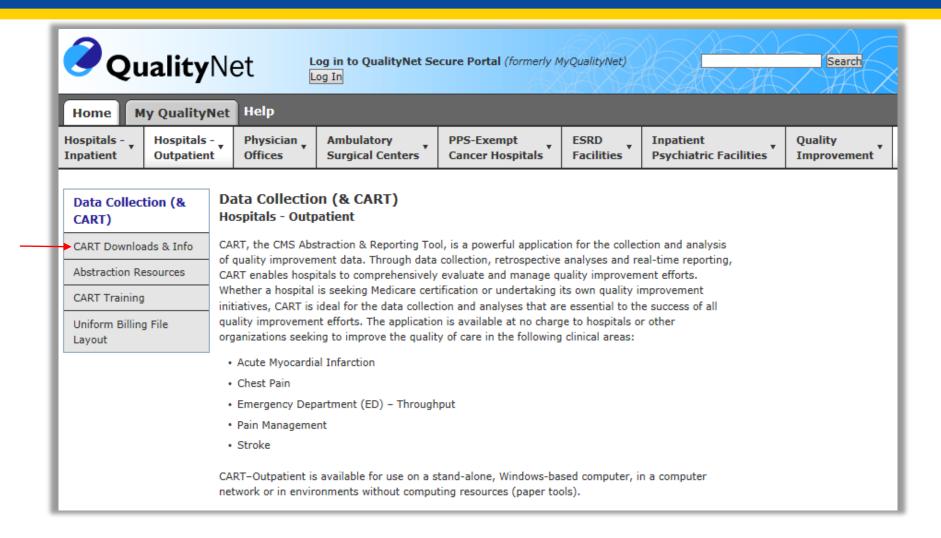


Finding CART

From the QualityNet home page: www.qualitynet.org

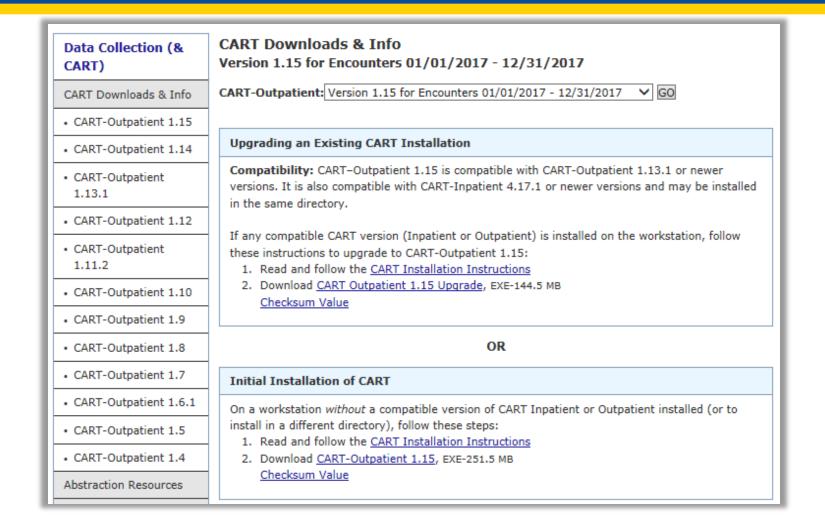


Abstraction Resources



03/15/2017 11

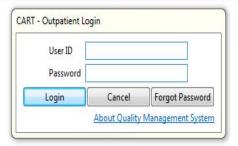
Selecting the Version



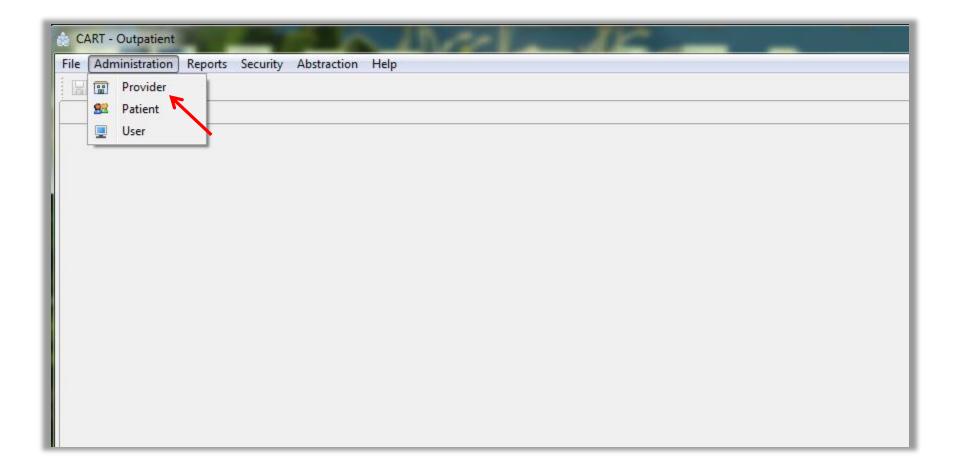
Initial Login

- 1. User ID: enter **opps** (case-sensitive)
- 2. Password: enter **p@ssw0rd** (casesensitive)
- 3. Click Login
- 4. Change Password
- 5. Security Questions Box

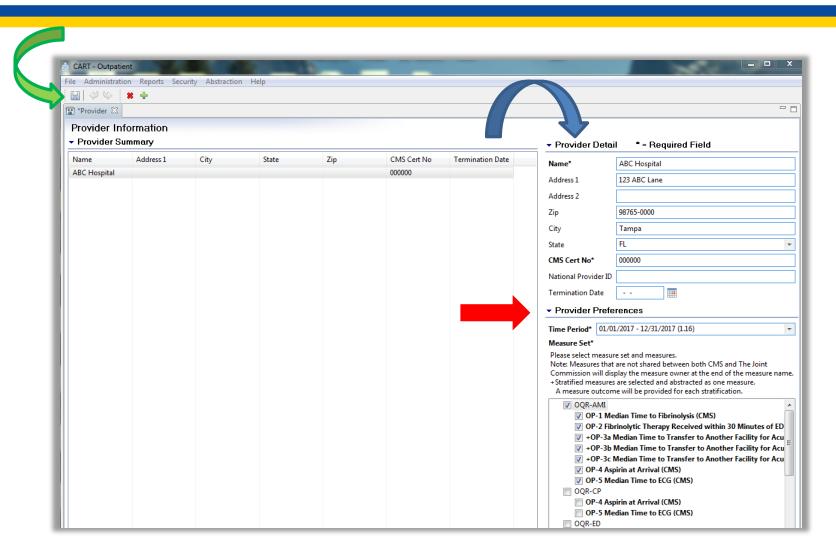




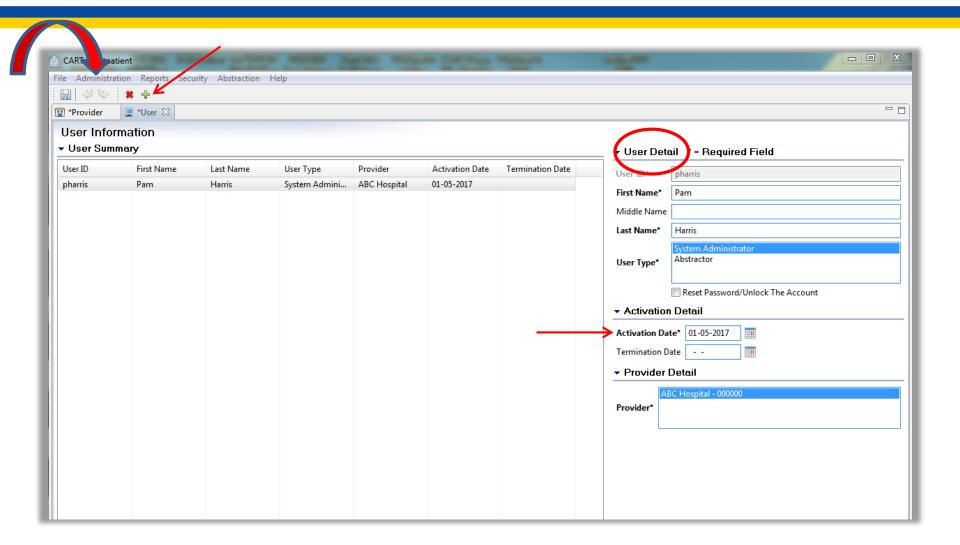
Administration Tab



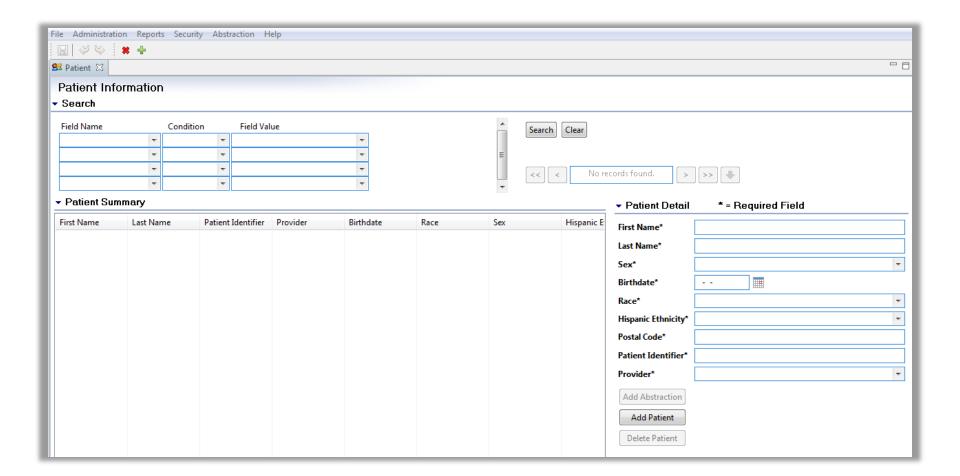
Provider Detail



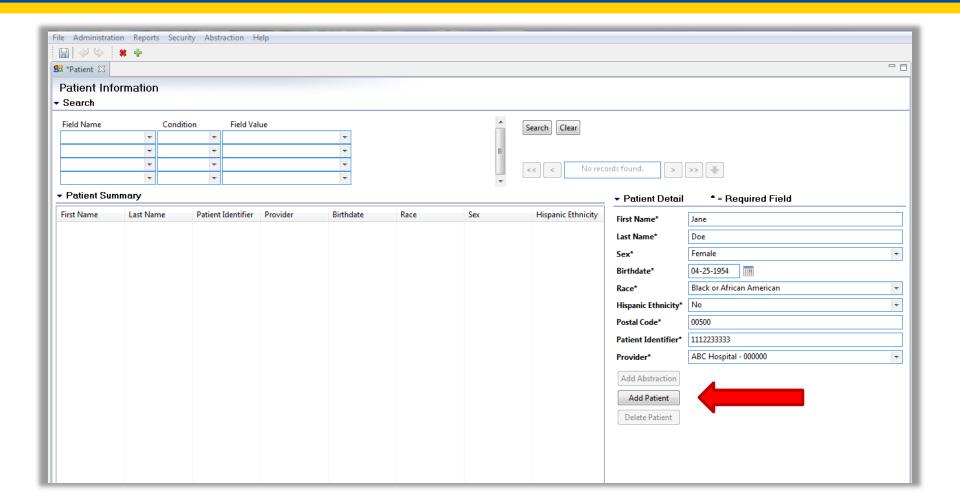
User Set-Up



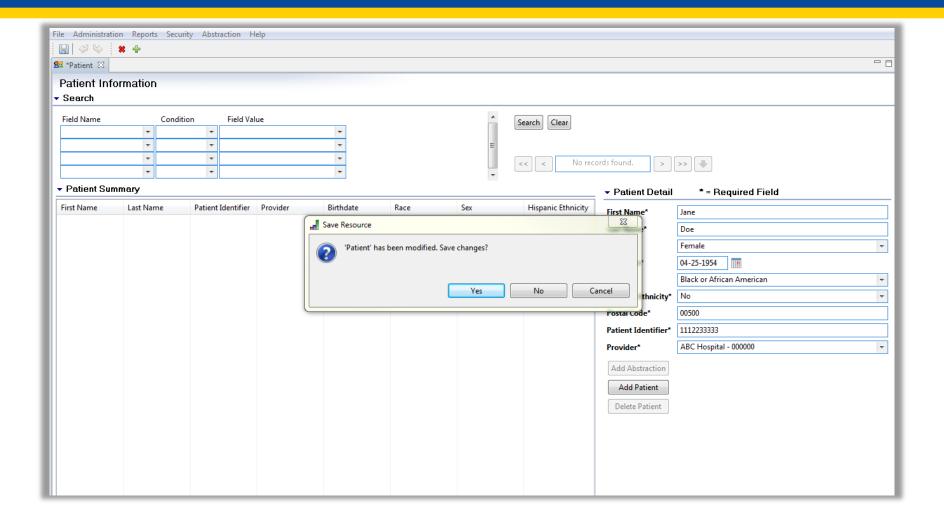
Enter a Patient



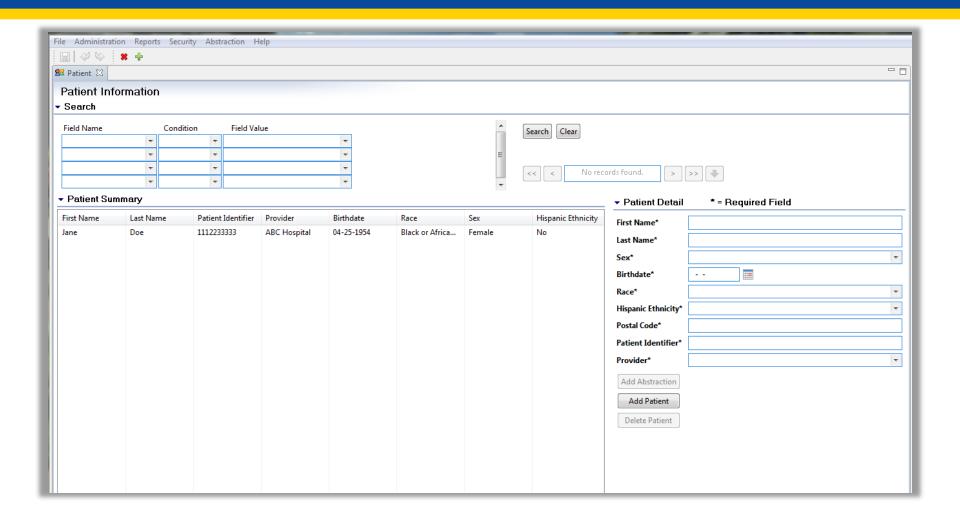
Adding a Patient



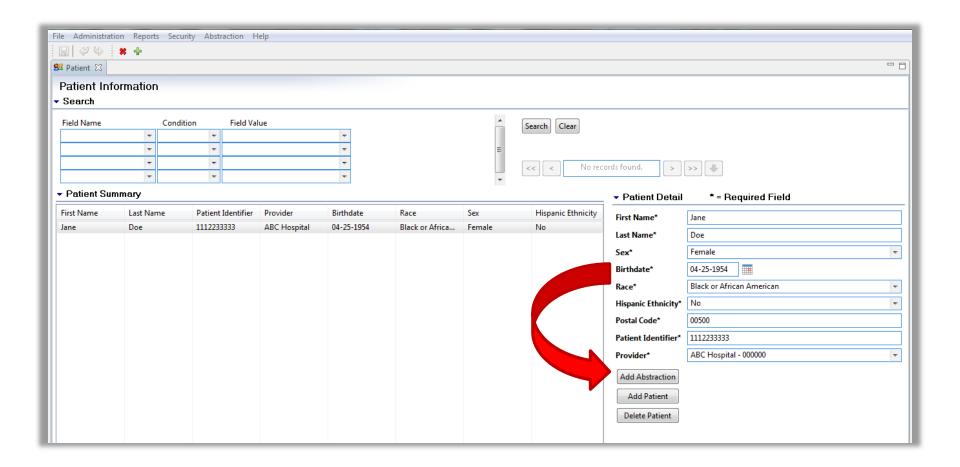
Saving Your Data



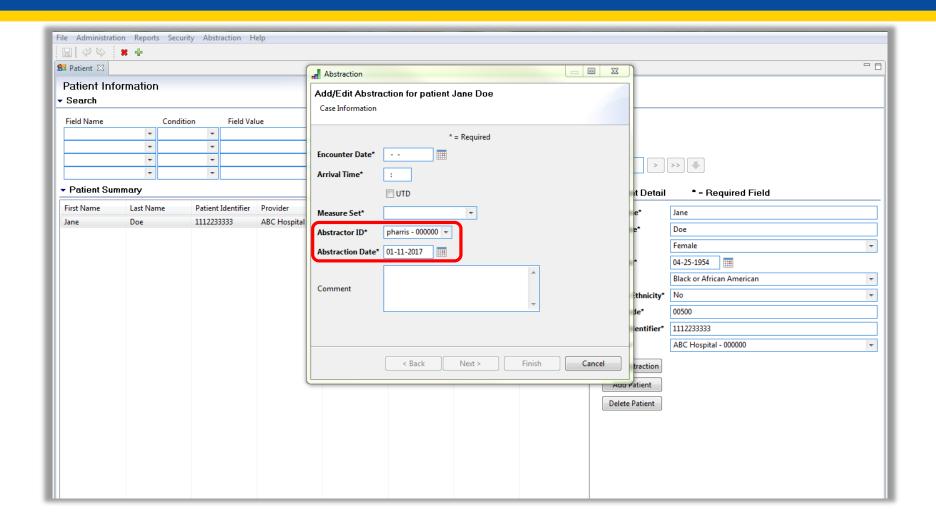
Patient Detail



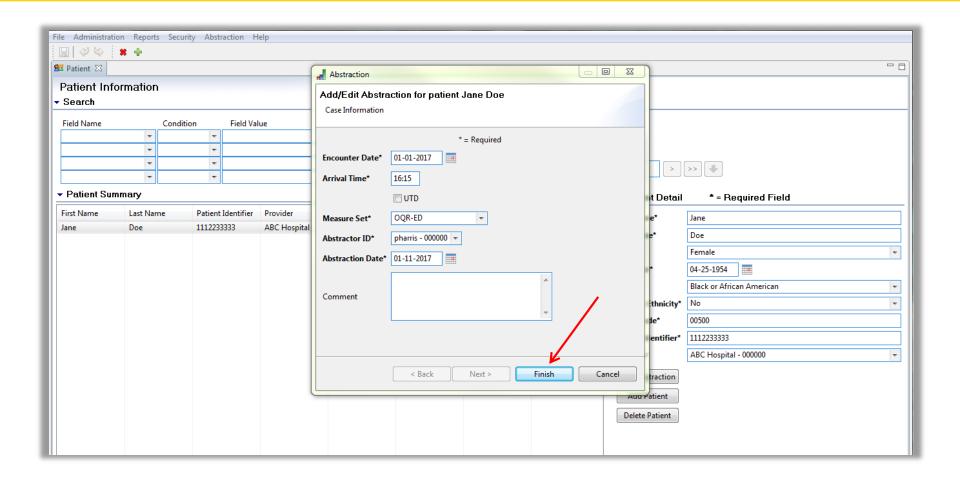
Abstracting a Patient



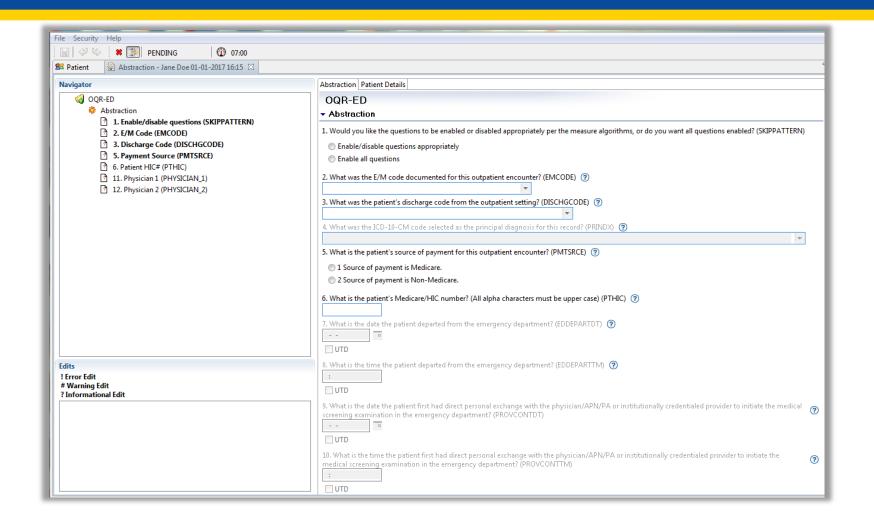
Pop-Up Window (1 of 2)



Pop-Up Window (2 of 2)



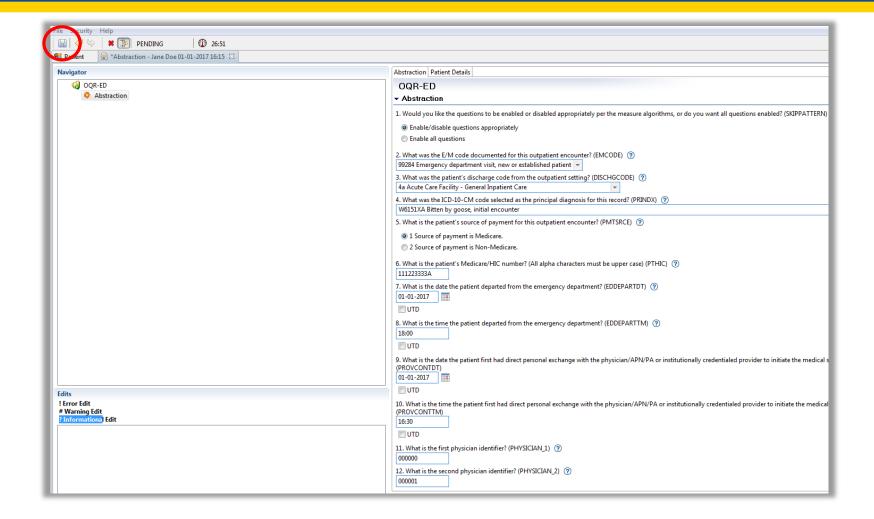
Skip Pattern (1 of 2)



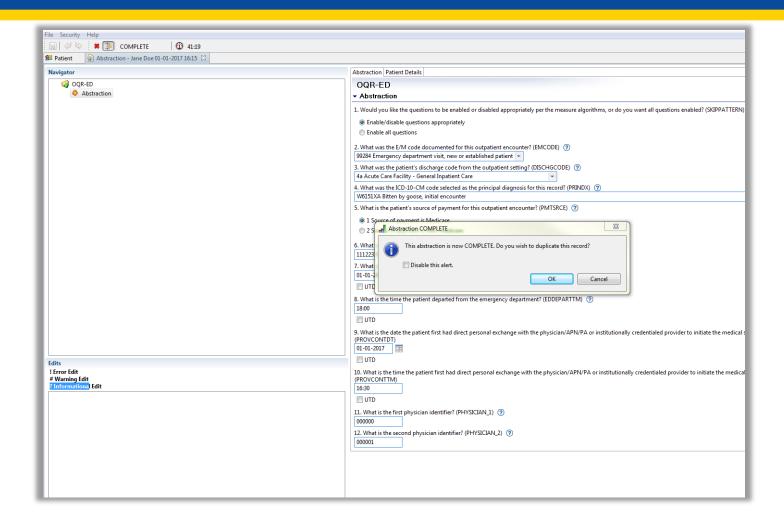
Skip Pattern (2 of 2)

Abstraction Patient Details	
OQR-ED	
- Abstraction	
1. Would you like the questions to be enabled or disabled appropriately per the measure algorithms, or do you want all questions	enabled? (SKIPPATTERN)
Enable/disable questions appropriately	
© Enable all questions	
2. What was the E/M code documented for this outpatient encounter? (EMCODE) (?)	
95284 Emergency department visit, new or established patient	
3. What was the patient's discharge code from the outpatient setting? (DISCHISCODE) 42 Acute Care Facility - General Inpatient Care 4	
What was the ICD-10-CM code selected as the principal diagnosis for this record? (PRINDX) W6161XA Sitten by duck, initial encounter	
WEDIAN Sites by duck intra excounter	15
6. What is the patient's Medicare/HCC number? (All alpha characters must be upper case) (PTHEC) ② 111223333A 7. What is the date the patient departed from the emergency department? (EDDEPARTOT) ③ 101-01-2017	
8. What is the time the patient departed from the emergency department? (EDDEPARTTM) ③ [19:30] FIUTD	
9. What is the date the patient first had direct personal exchange with the physician/APN/PA or institutionally credentialed provide examination in the emergency department? (PROVCONTDT) 01-01-2017 DUTD	er to initiate the medical screening
10. What is the time the patient first had direct personal exchange with the physician/APN/PA or institutionally credentialed providerening examination in the emergency department? (PROVCONTTM)	der to initiate the medical

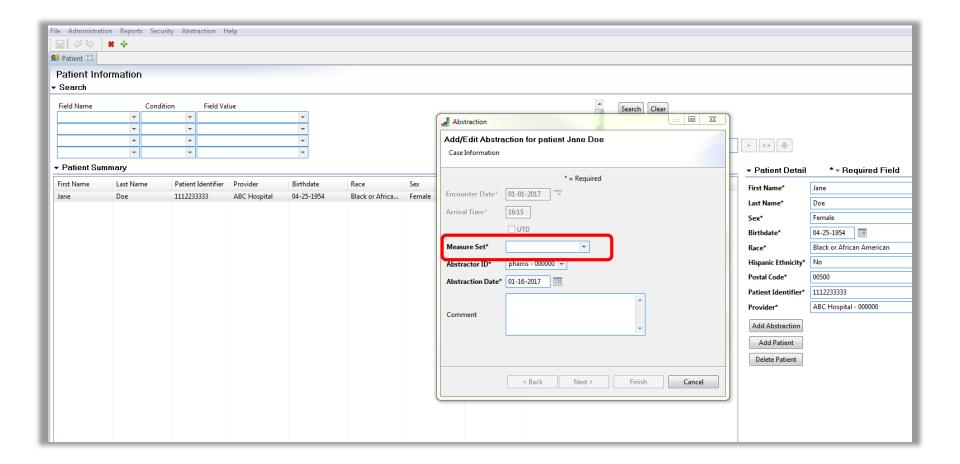
Save Your Work



Duplicating Patients



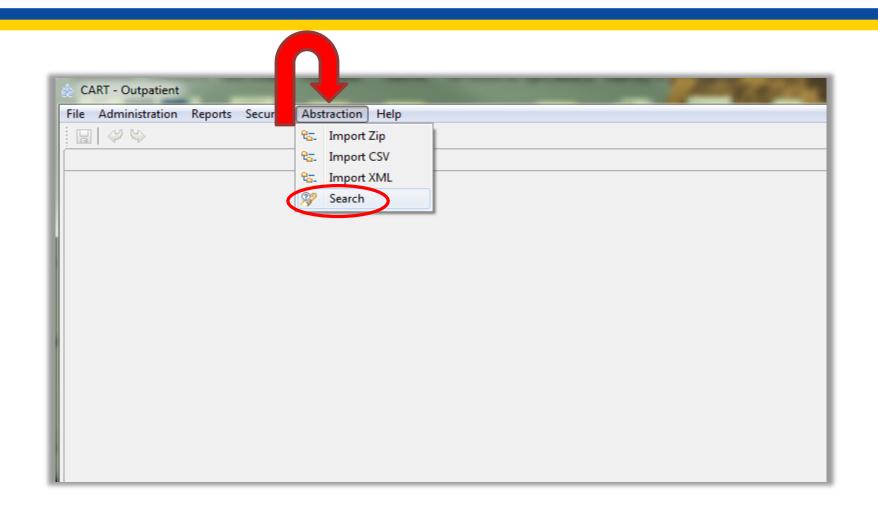
Moving On



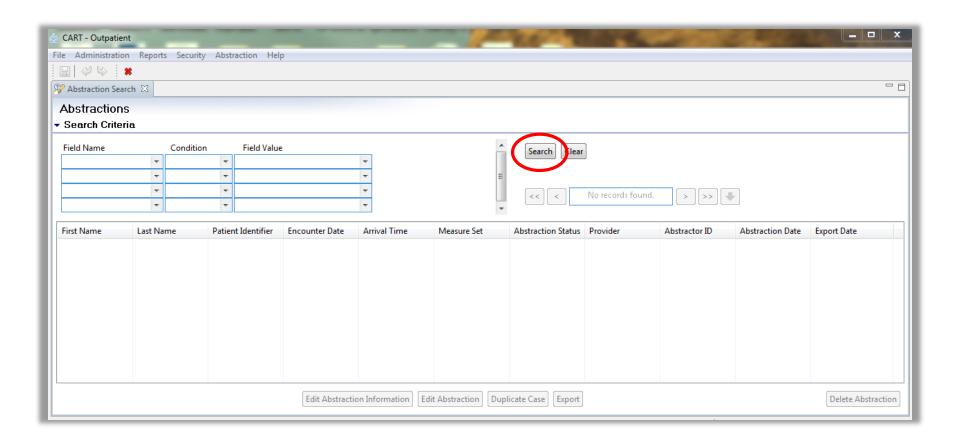


Editing and Deleting Abstractions

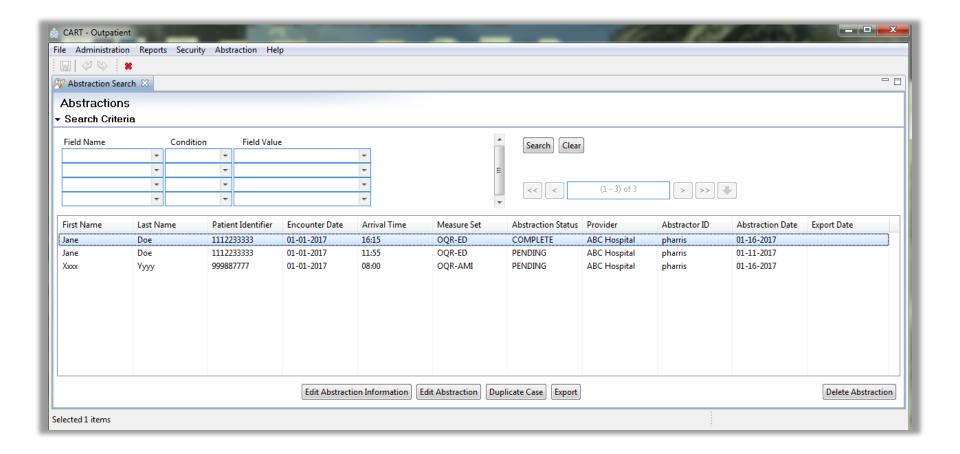
Editing an Abstraction



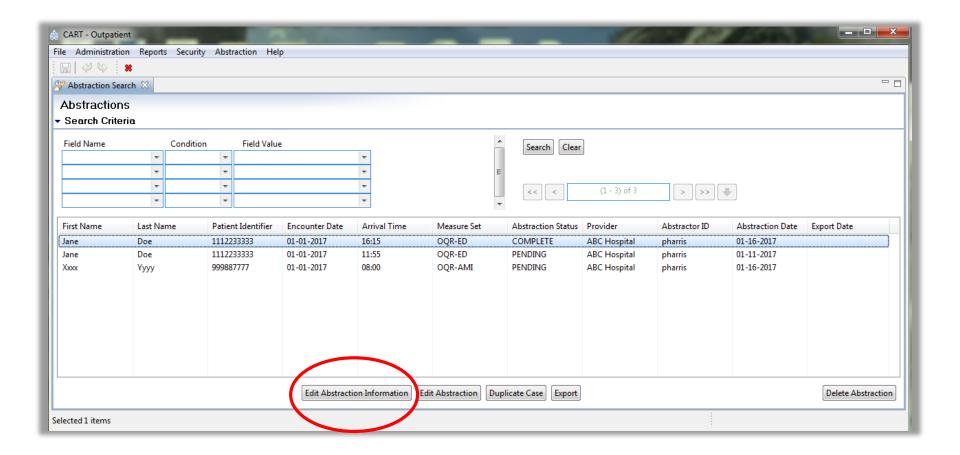
Searching for a Patient



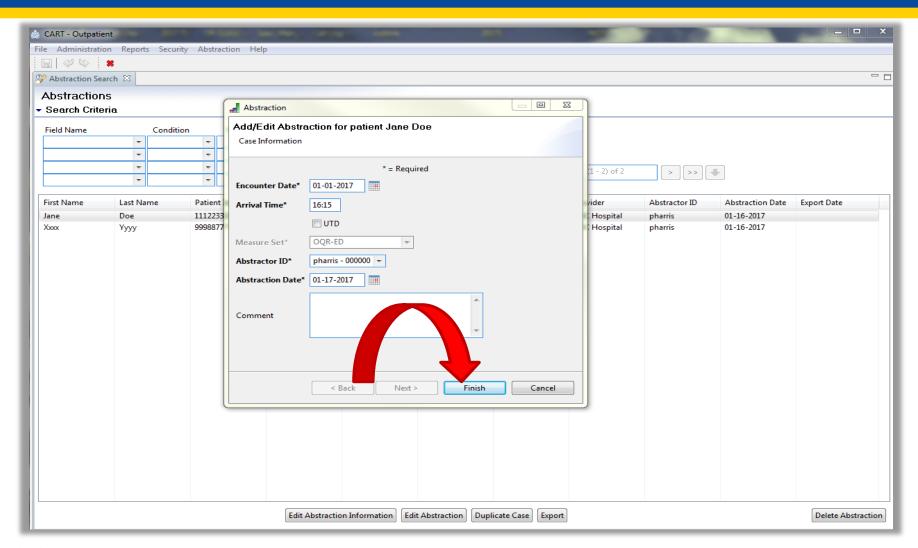
Choosing a Patient



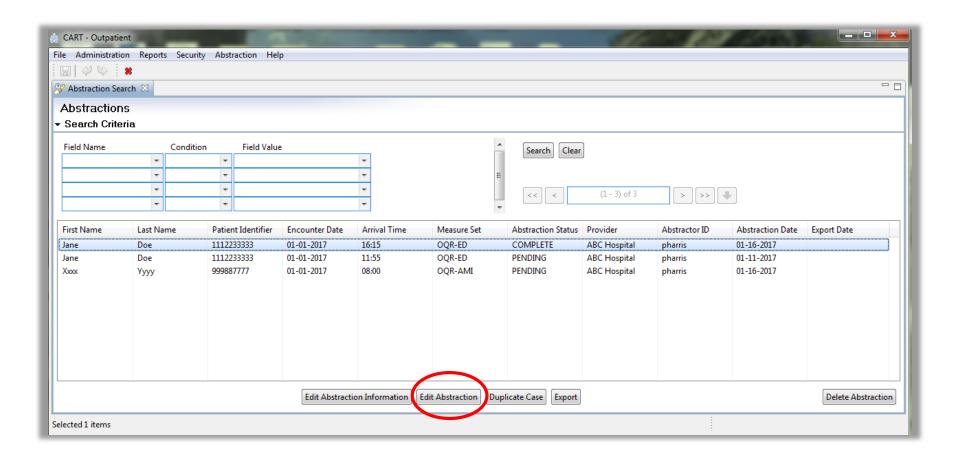
Editing Information



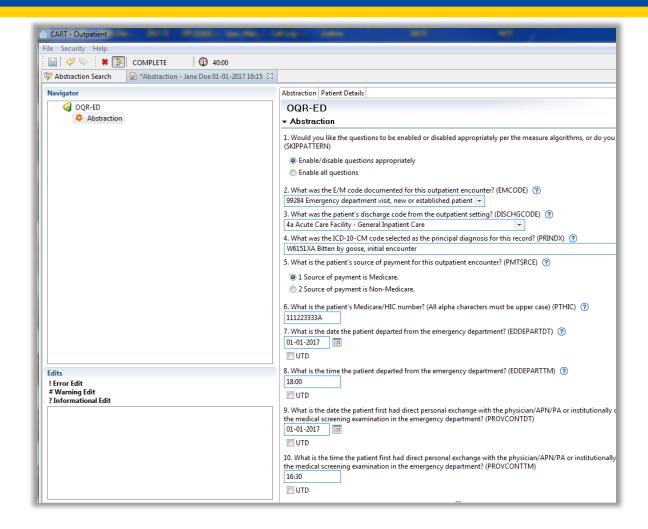
Another Pop-Up



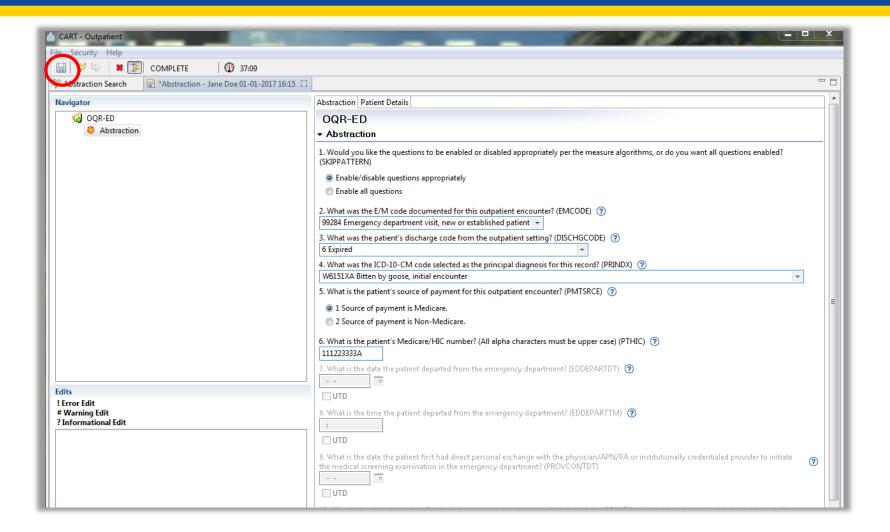
Editing an Abstraction



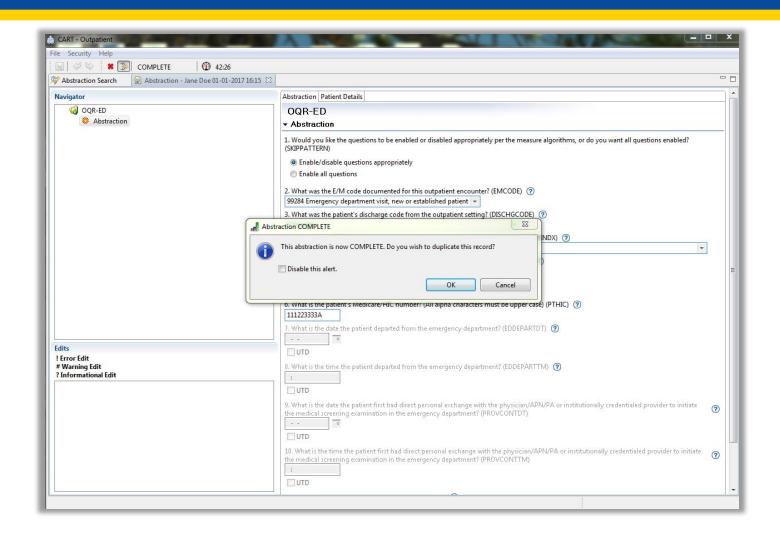
Choosing What You Edit



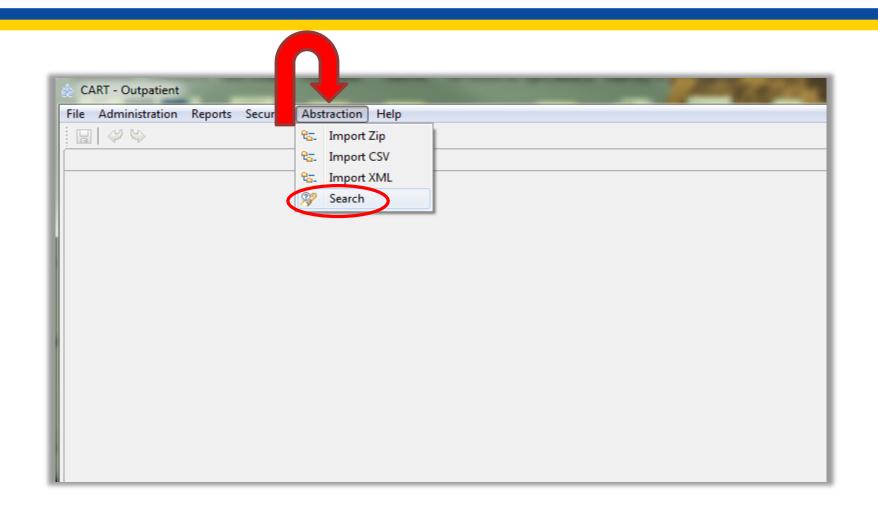
Saving Your Edit



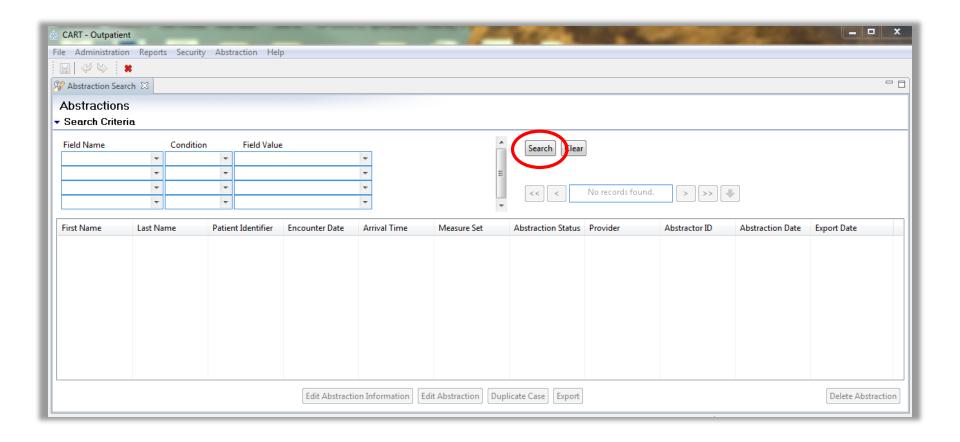
To Duplicate or Not



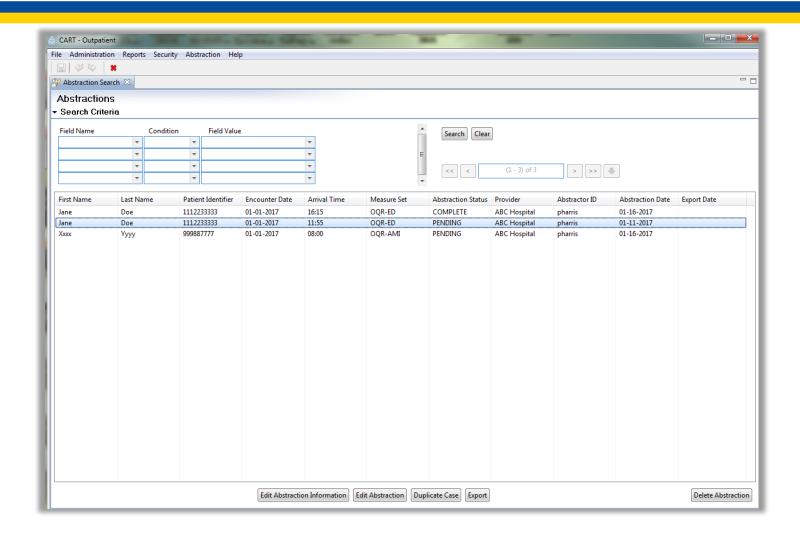
Deleting an Abstraction



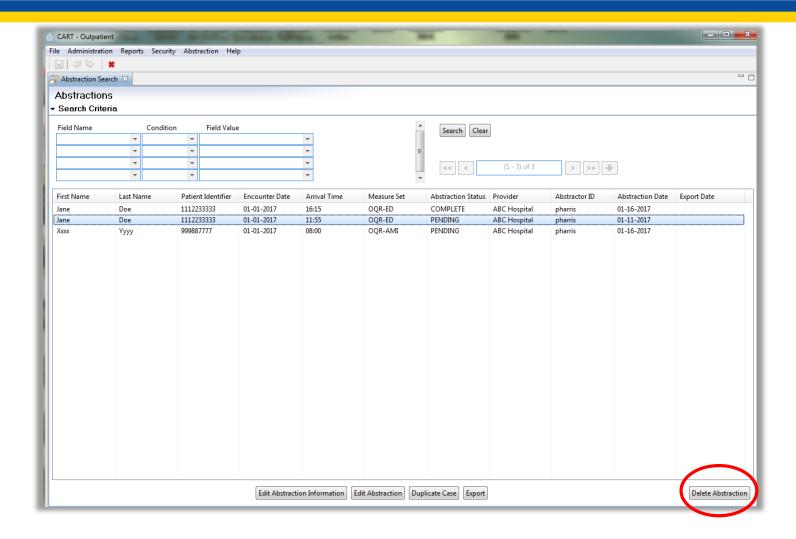
Searching for Your Patient Again



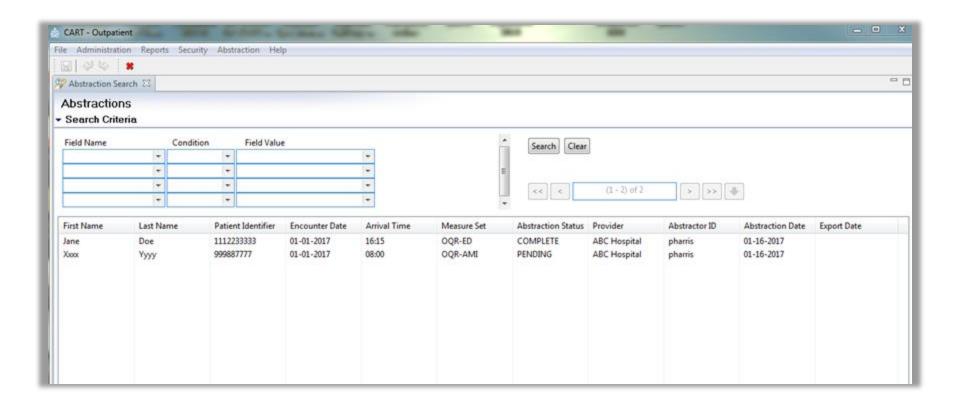
Choosing Your Patient Again



Deleting Your Abstraction



Removing Your Patient

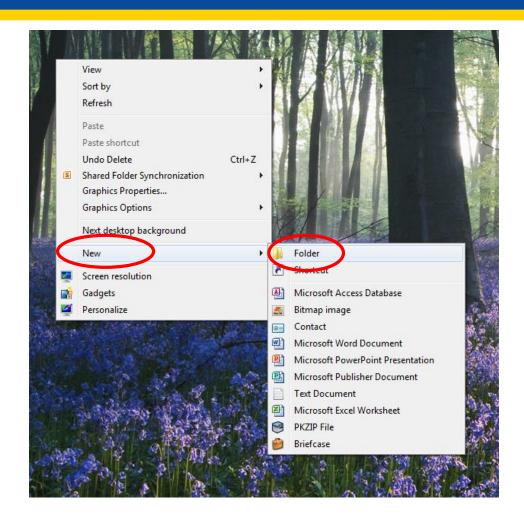




Uploading into Secure File Transfer

Data Upload

Make a Folder (1 of 2)



Make a Folder (2 of 2)

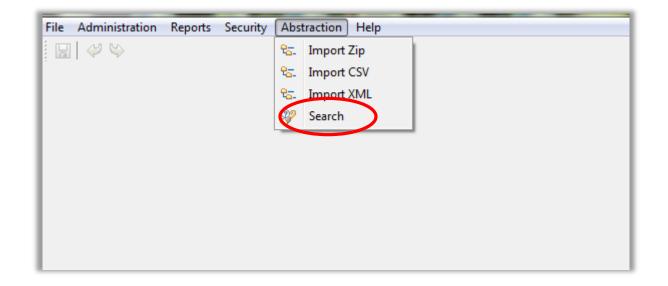
New folder



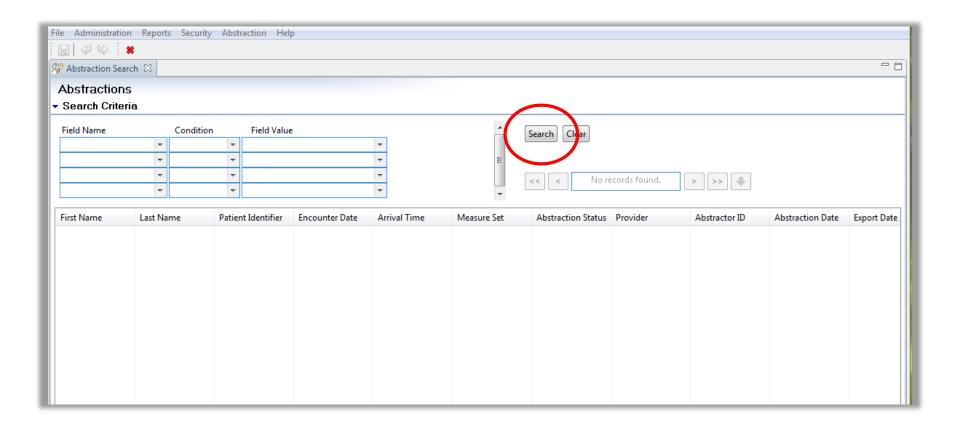
Rename this folder



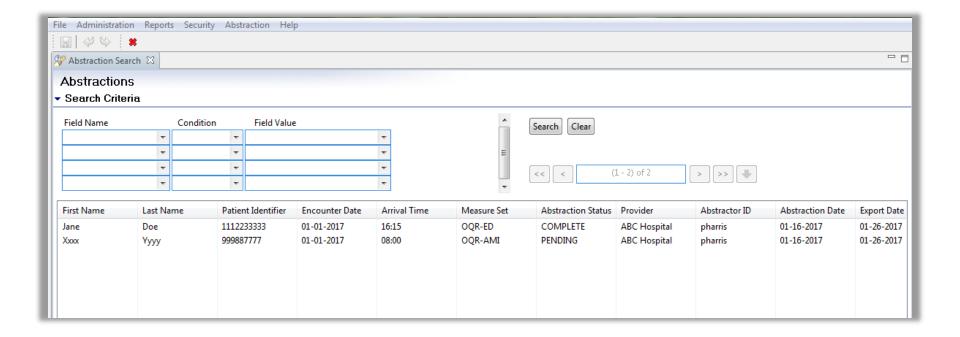
CART: Export Files



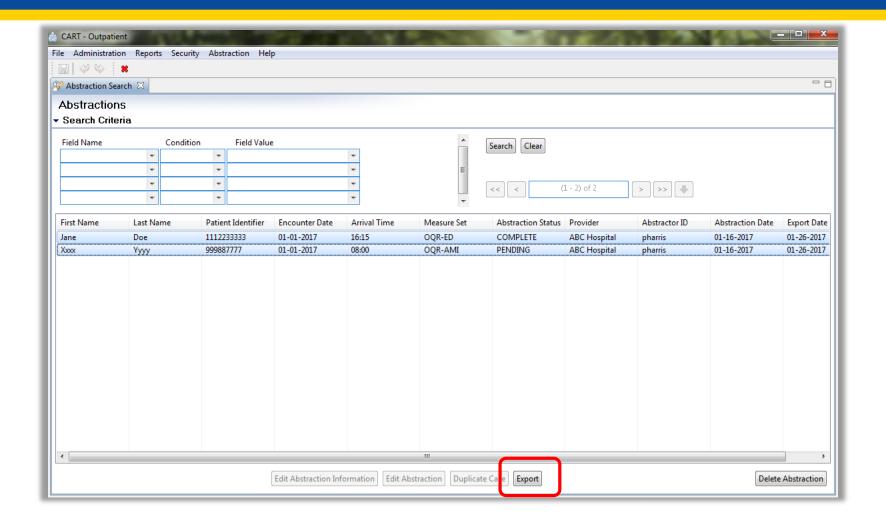
Search for Your Abstractions



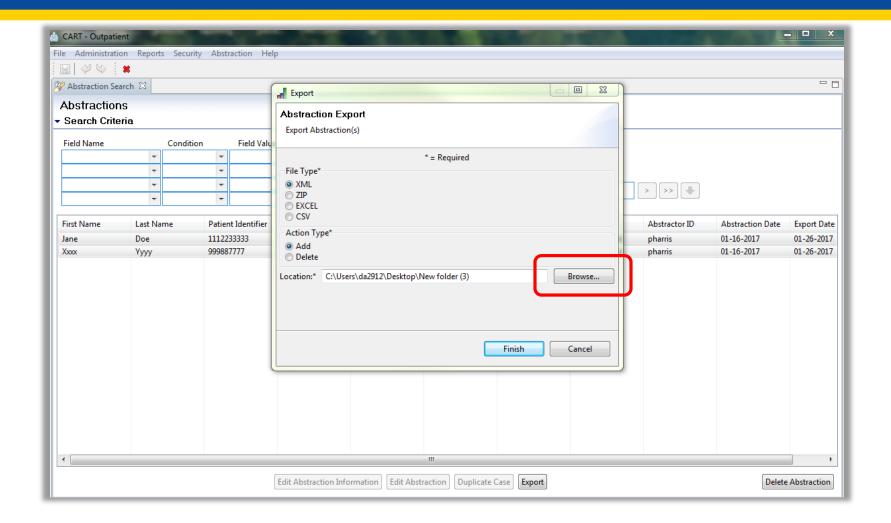
Patient Abstraction Page



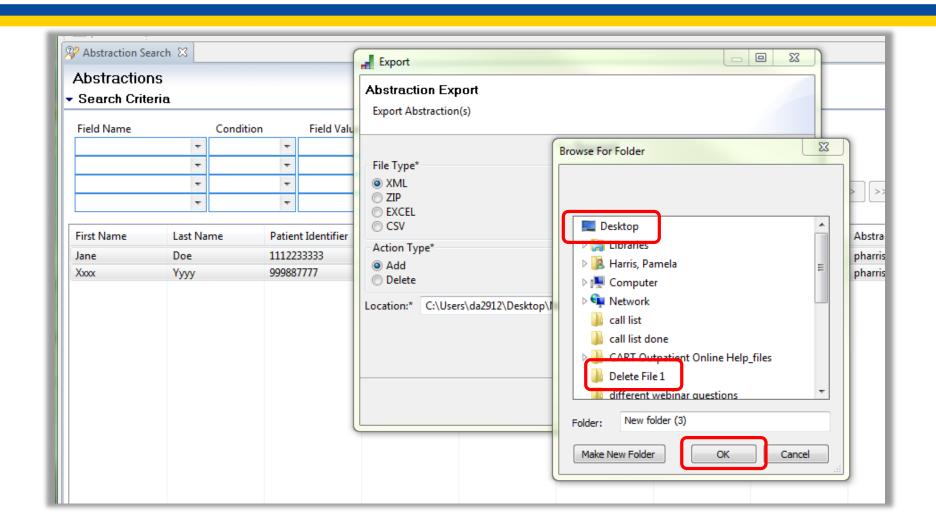
Select Your Abstractions



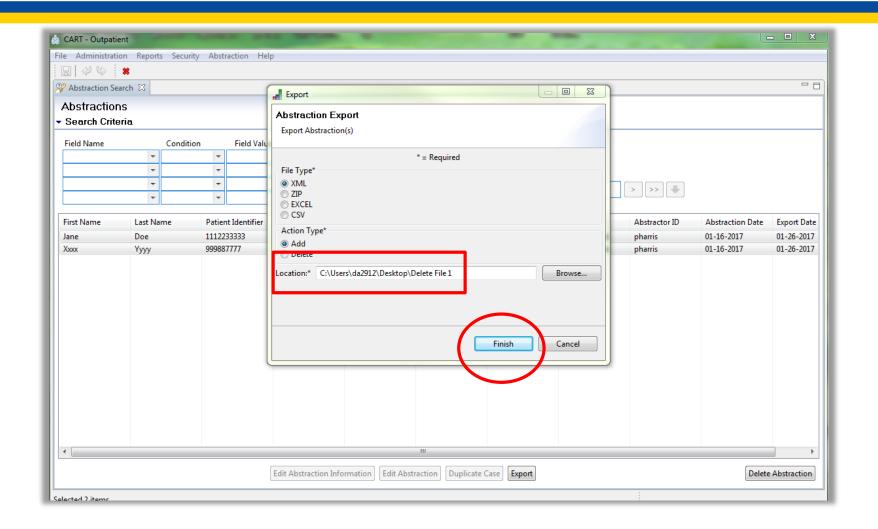
File and Action Type



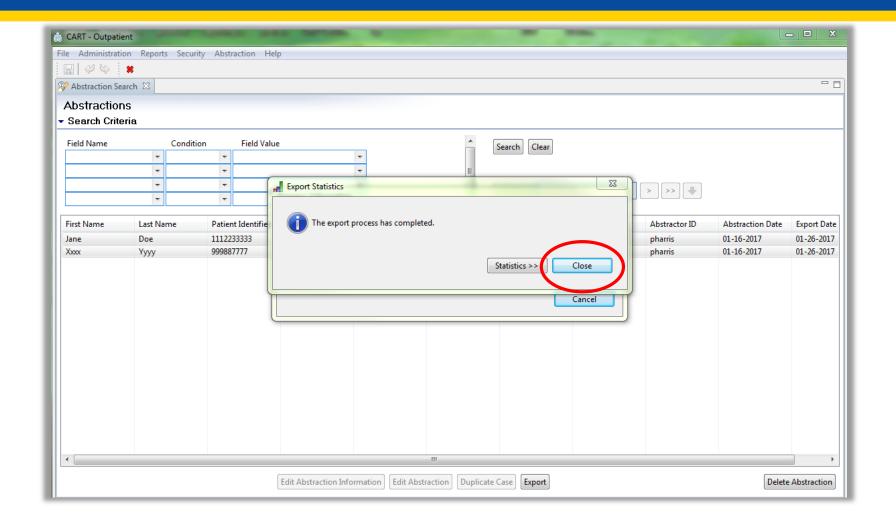
Browse for Folder



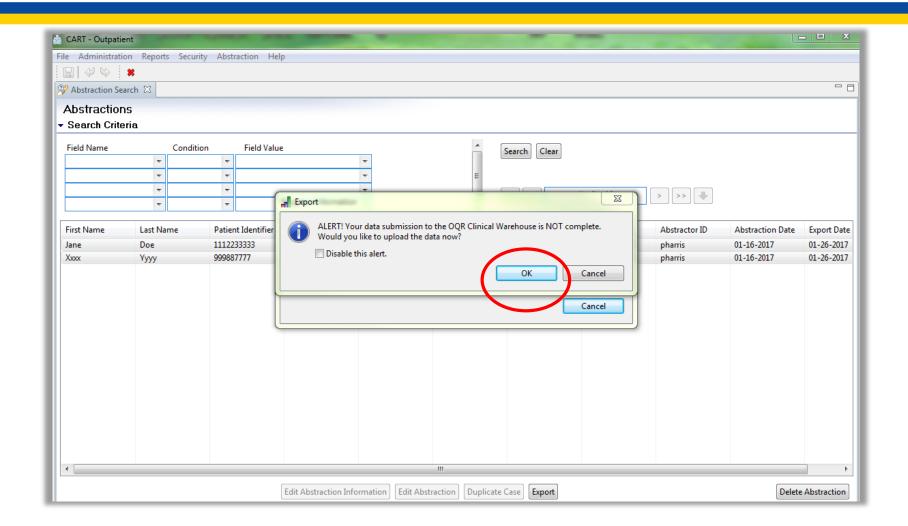
Locating Your File



Export Process Completed



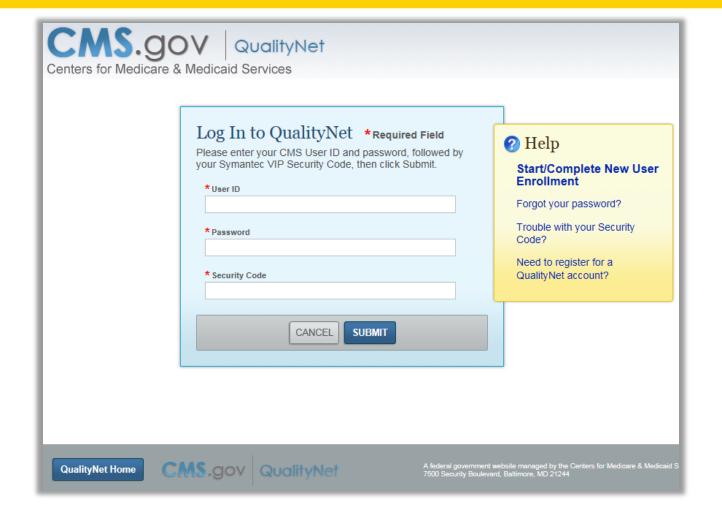
Submission Alert



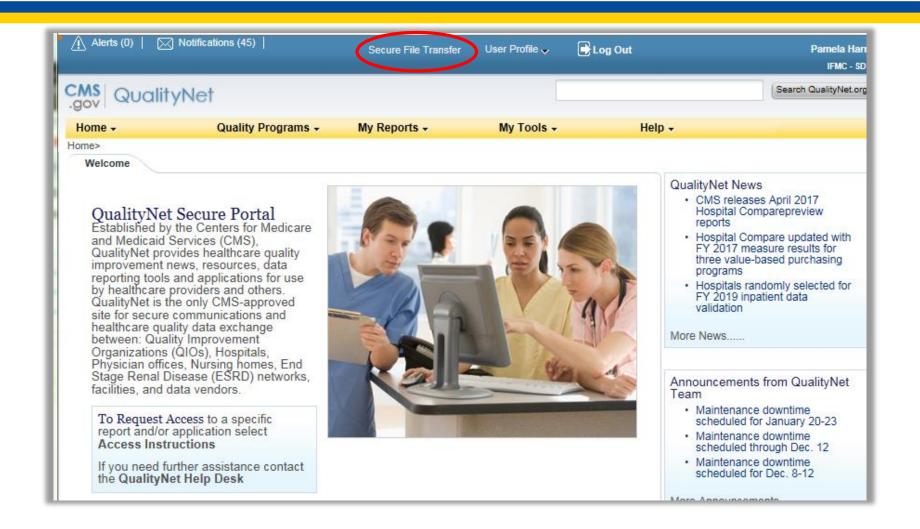
QualityNet Log In



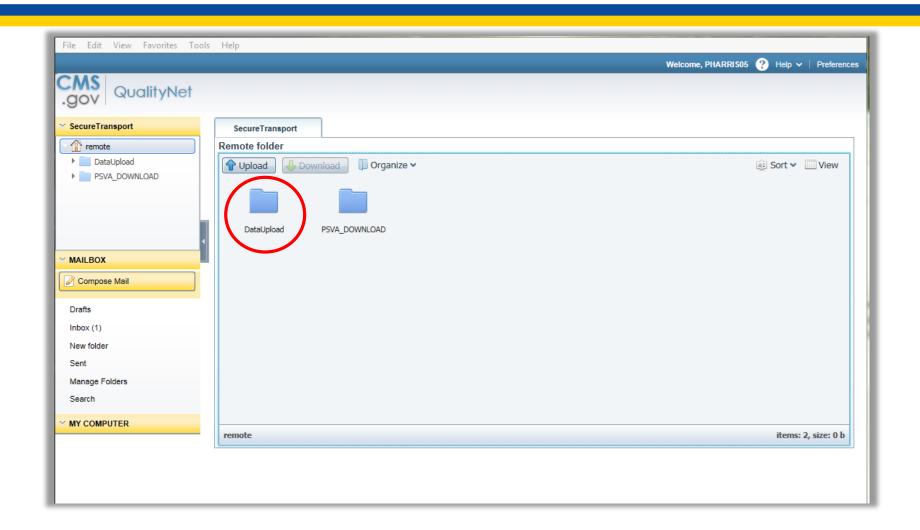
Log In



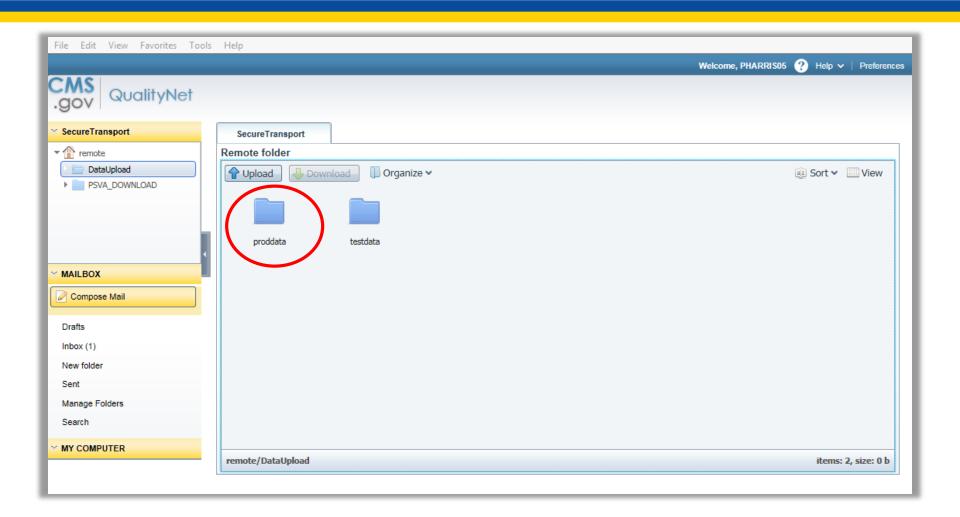
Secure File Transfer



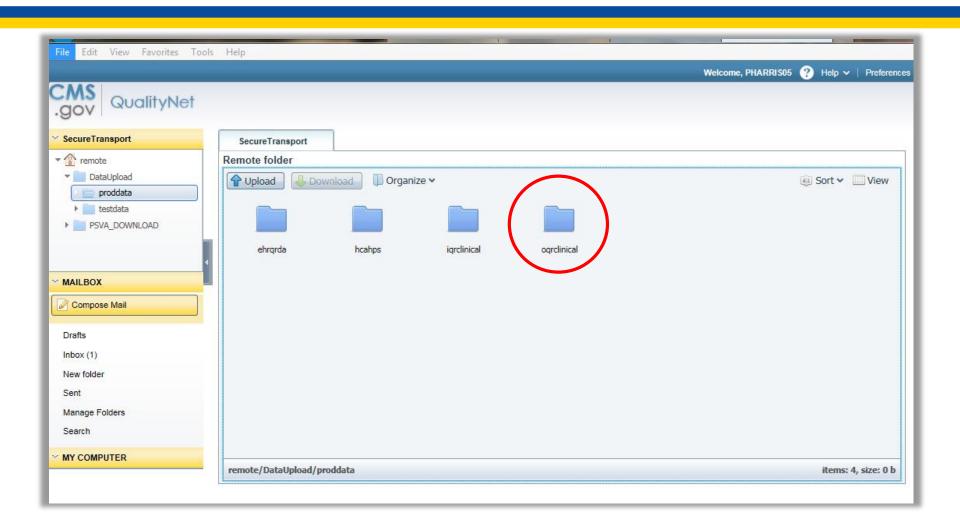
Data Upload File



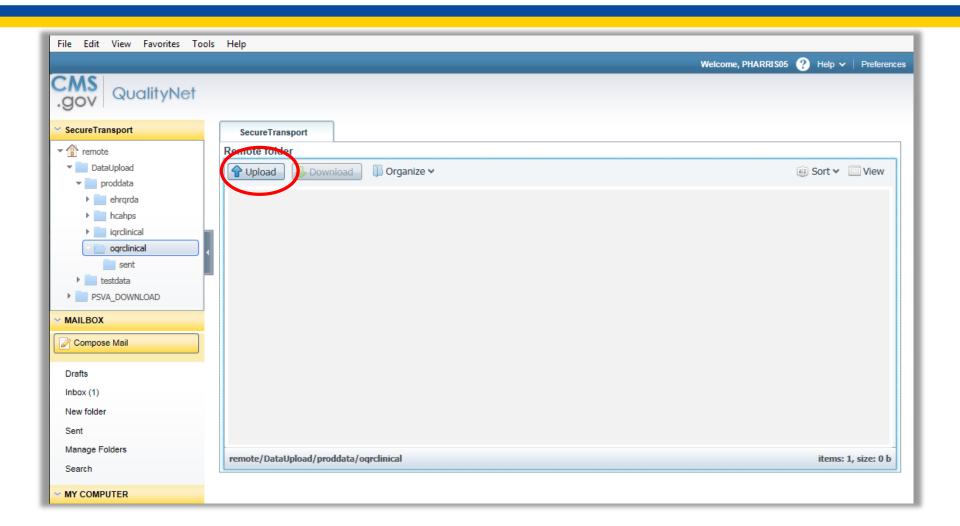
Next Folder



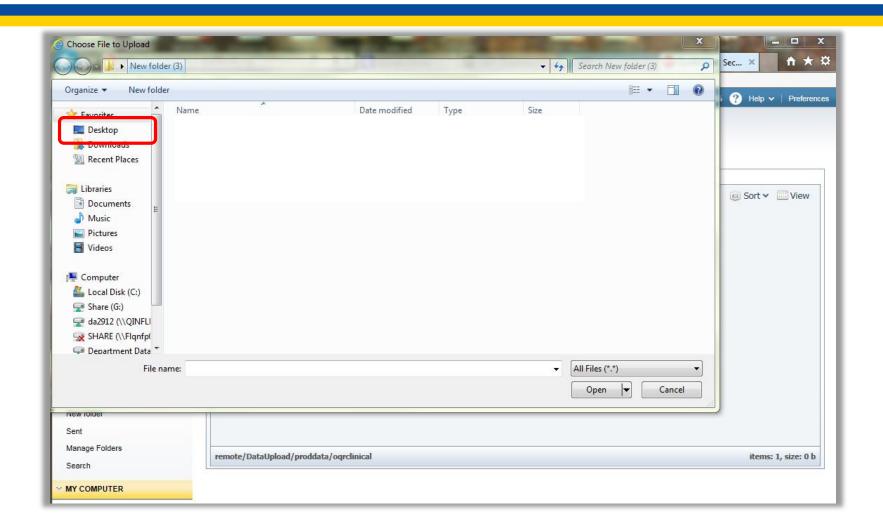
OQR Clinical Folder



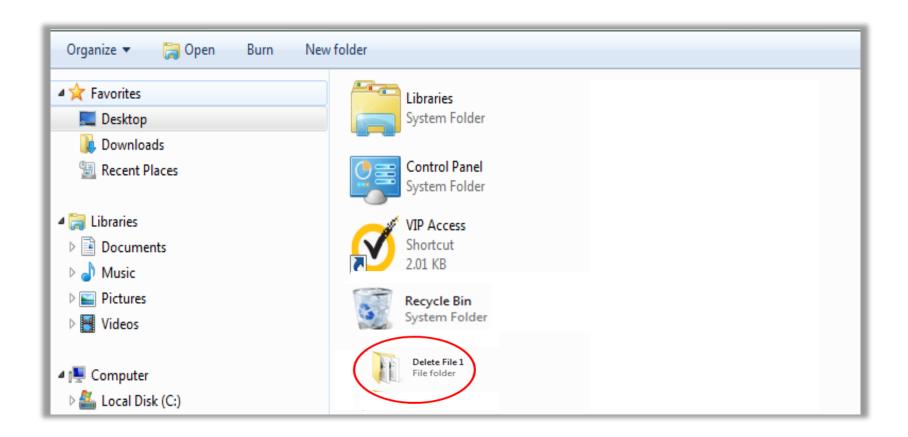
Upload



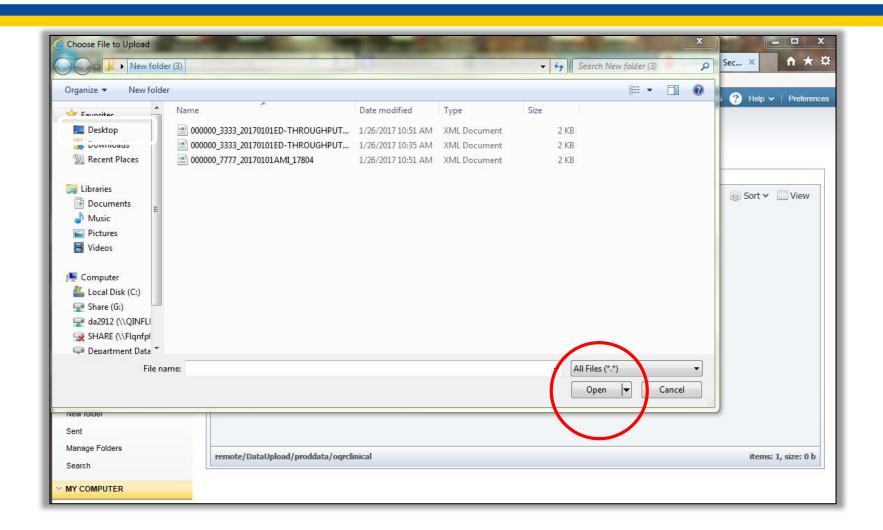
Back to Your Desktop



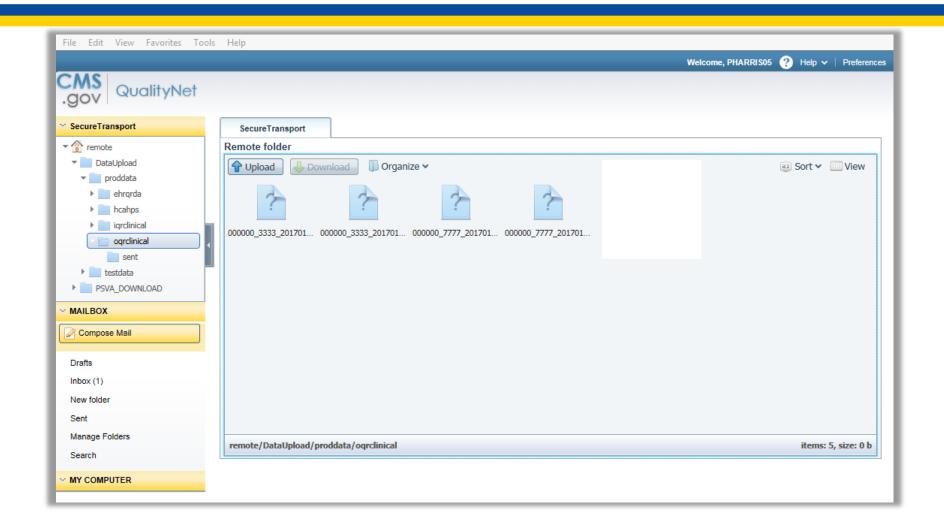
Select Your File



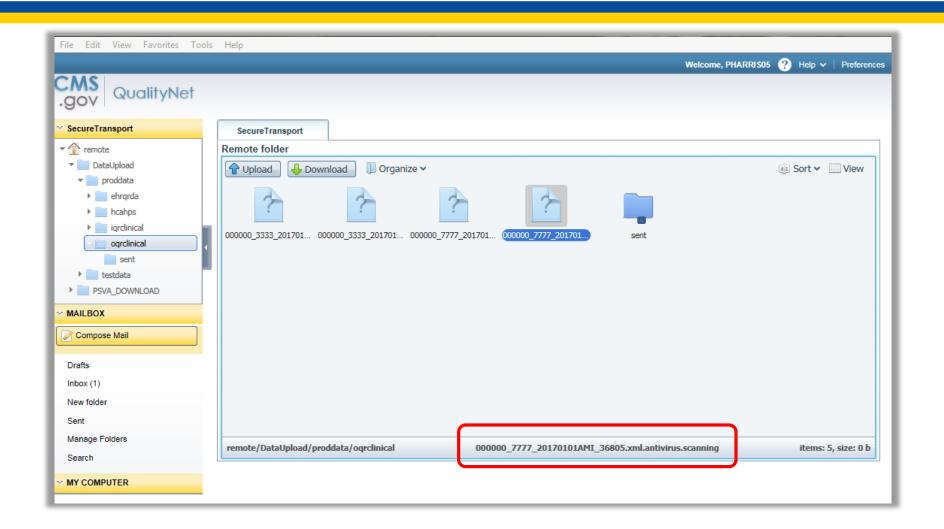
Select Your Patients



View Uploaded File



Antivirus Scan



Received Your Data Email

File 000000_3333_20170101ED-THROUGHPUT_36712.xml successfully uploaded to Data Upload folder /DataUpload/proddata/oqrclinical.

noreply@hcqis.org

Sent: Thu 1/26/2017 3:36 PM

To: Harris, Pamela

QualityNet

Secure File Transfer

Data Upload Notification

You have uploaded a new file **000000_3333_20170101ED-THROUGHPUT_36712.xml**You will receive a second email containing details of the processed files. If you didn't

receive this second email, please contact QualityNet Helpdesk.

Accepted or Rejected Email

The files you uploaded to the HCAHPS Data Warehouse have been processed. The number of cases that have been accepted and/or rejected for the batch ID submitted is identified below:

Batch# Upload Date and time # of Cases #Accepted #Rejected 1 0 1

To view details of the uploaded cases, including the specific reasons for case rejection, as well as measure results, please sign in to QualityNet at http://www.qualitynet.org and navigate to your applicable programs report module to access the Submission Reports category to run the individual reports.

If you have any questions, please contact the QualityNet Help Desk by phone at (866) 288-8912 or via e-mail at qnetsupport@sdps.org.

Checking Your Submission

To check your submission, view reports:

- Provider Participation Report (PPR)
- Submission Detail Report
- Submission Summary Report



Troubleshooting and Support

- QualityNet Help Desk
 - **866.288.8912**
 - qnetsupport@sdps.org
- Call the Support Contractor
 - **866.800.8756**
- CART Outpatient Online Help Guide
 - https://www.qualitynet.org/WebHelp/CART_Outpatient_WebHelp/ /index.htm
- Secure File Transfer Data Upload
 - https://www.qualitynet.org/dcs/ContentServer?c=Page&pagenam e=QnetPublic%2FPage%2FQnetBasic&cid=1228773343598

User Manuals > Secure File Transfer – Data Upload

Questions



Continuing Education Approval

This program has been approved for 1.0 continuing education (CE) unit for the following professional boards:

- Florida Board of Clinical Social Work, Marriage and Family Therapy and Mental Health Counseling
- Florida Board of Nursing Home Administrators
- Florida Council of Dietetics
- Florida Board of Pharmacy
- Board of Registered Nursing (Provider #16578)

It is your responsibility to submit this form to your accrediting body for credit.

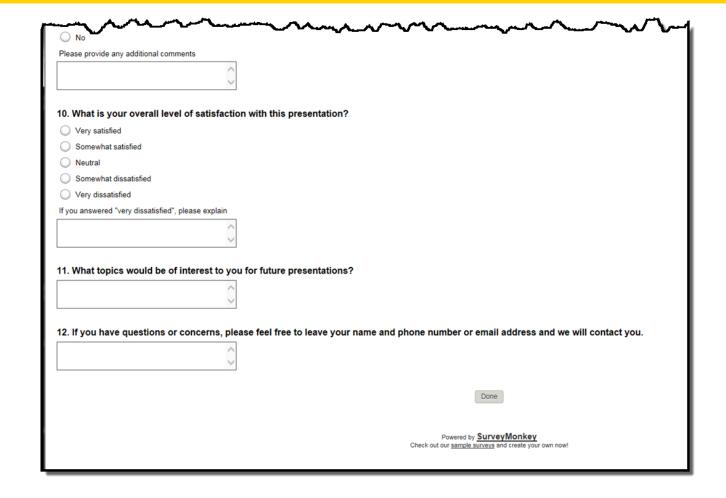
CE Credit Process

- Complete the ReadyTalk® survey that will pop up after the webinar, or wait for the survey that will be sent to all registrants within the next 48 hours.
- After completion of the survey, click "Done" at the bottom of the screen.
- Another page will open that asks you to register in HSAG's Learning Management Center.
 - This is separate from registering for the webinar. If you have not registered at the Learning Management Center, you will **not** receive your certificate.
 - Please use your personal email so you can receive your certificate.
 - Healthcare facilities have firewalls that block our certificates.

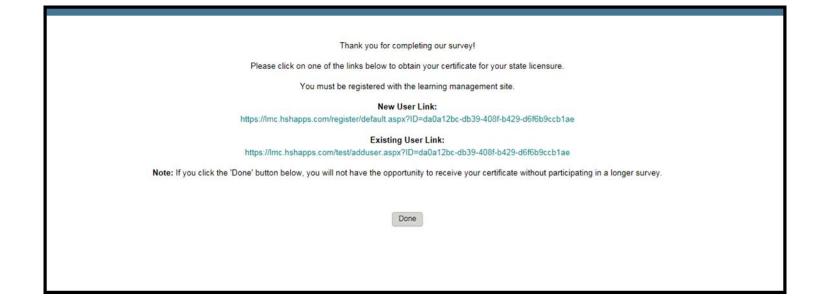
CE Certificate Problems?

- If you do not immediately receive a response to the email you used to register in the Learning Management Center, a firewall is blocking the survey link.
- Please go back to the New User link and register your personal email account.
- If you continue to have problems, please contact Deb Price at dprice@hsag.com.

CE Credit Process: Survey



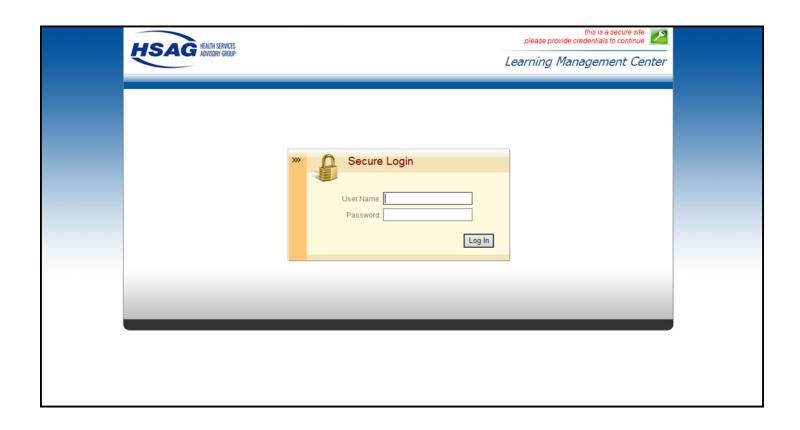
CE Credit Process



CE Credit Process: New User



CE Credit Process: Existing User



Thank You for Participating!

Please contact the Support Contractor if you have any questions:

 Submit questions online through the QualityNet Question & Answer Tool at <u>www.qualitynet.org</u>

Or

 Call the Support Contractor at 866.800.8756.