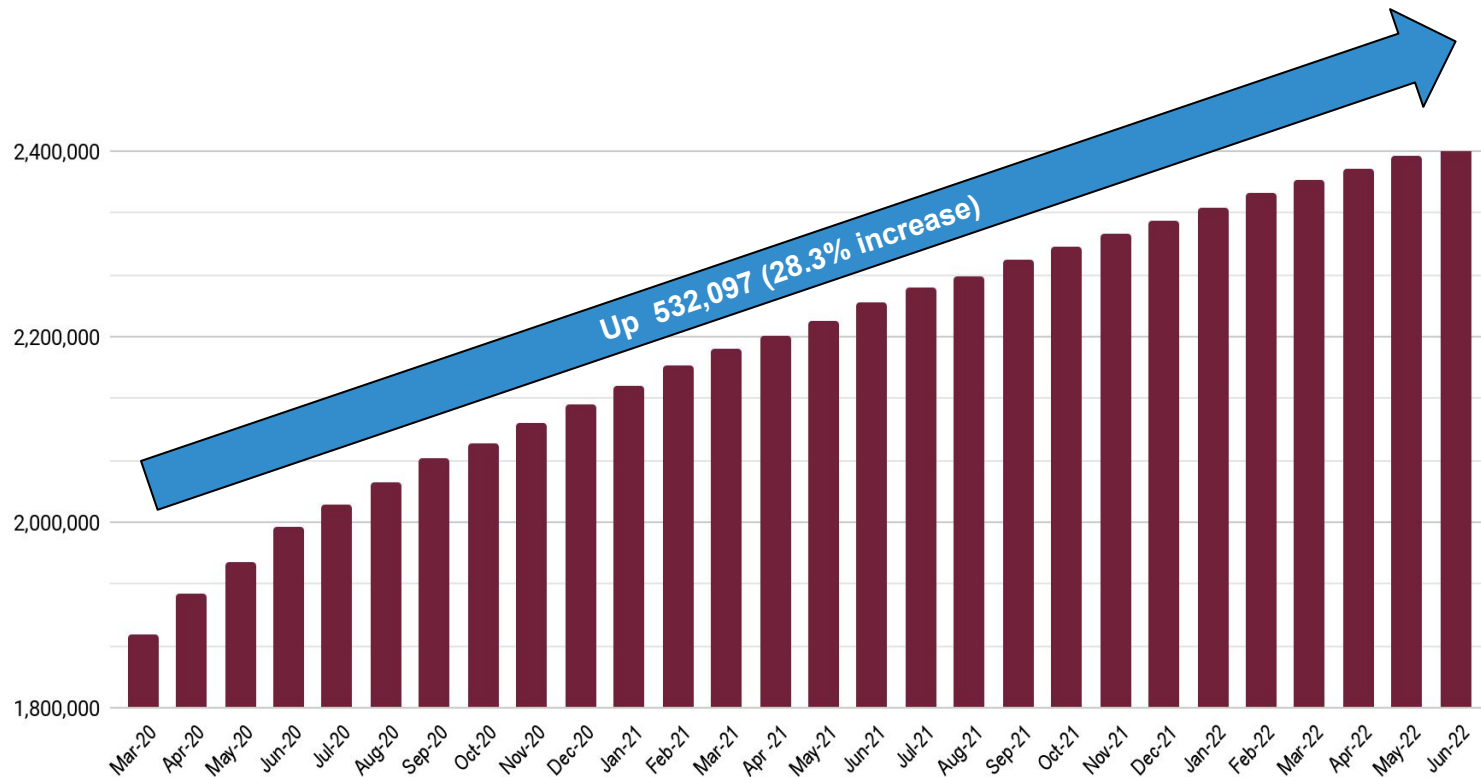




AHCCCS Priorities

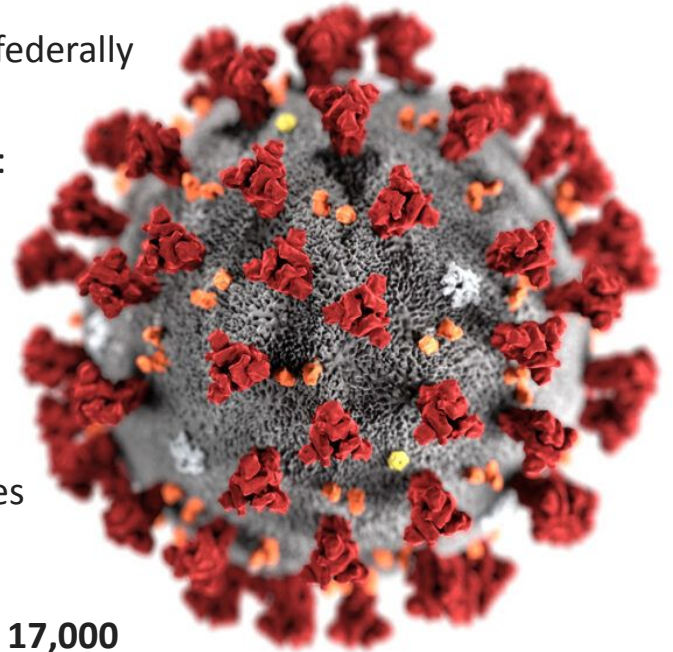
Arizona Rural Health Conference
June 14, 2022

AHCCCS Enrollment: March 2020- June 2022



Response to the COVID-19 Public Health Emergency

- Maintained coverage for all beneficiaries enrolled during the federally declared public health emergency
- Maintained more than 47 programmatic flexibilities including: telehealth, parents as paid caregivers, expedited provider enrollment, etc.
- Distributed over \$126 million in additional pandemic relief funding to nursing facilities, HCBS providers, hospitals, etc.
- Implemented strategies to increase COVID-19 vaccination rates among vulnerable AHCCCS beneficiaries
 - Achieved ALTCS vaccination rates as high as 89 percent
- Maintained the [Crisis Counseling Program](#), serving more than **17,000 unique individuals** statewide with crisis counseling and group counseling/public education



PHE Renewed - Effective April 16, 2022

7/31/22-8/1/22
Expiration of the
Maintenance of Effort
Requirement/
Initiation of Processing
Redeterminations

Continuous Enrollment

6.2% FMAP

PHE

1/21/21
HHS PHE Renewed
Flexibilities, enhanced
match and MOE
continue

4/21/21
HHS PHE Renewed
Flexibilities, enhanced
match and MOE
continue

6/20/21
HHS PHE Renewed
Flexibilities, enhanced
match and MOE continue

10/18/21
HHS PHE Renewed
Flexibilities, enhanced
match and MOE
continue

1/16/22
HHS PHE
Renewed
Flexibilities,
enhanced match and
MOE continue

4/16/22
HHS PHE
Renewed
Flexibilities,
enhanced match
and MOE
continue

7/16/22
PHE Ends

9/30/22
Expiration of the
Enhanced Federal Match

**CMS has indicated that they will provide states with 60 days advance notice prior to ending the federally declared PHE.

Unwinding Following the End of the Federal Public Health Emergency (PHE)

AHCCCS Eligibility and Enrollment During the PHE

- Renewals continued through PHE
- Approximately 600,000 “COVID override” members
 - Did not complete renewal or failed to supply needed documentation
 - Screened or determined to be ineligible
- Estimate that it will take 9 months to complete redeterminations

Preparing to Return to Normal Eligibility Renewal Operations

- Reminders to provide updates to contact information or household circumstances and to respond to letters.
- MCOs assisting with member outreach to maintain coverage or connect individuals to alternate coverage options.
- EVERYONE can help ensure member contact information is accurate and current.
- Working with Federal partners and States to identify best practices.



What Can Members Do Today to Prepare?

Update contact info in HEAPlus

[See this flier](#) for more information on how to update contact info in HEAPlus

The screenshot shows the Health-e-Arizona PLUS website. The top navigation bar includes links for Return to Home, Message Center, Options, Tools, MyAHCCCS Benefits, and Help Center. A search bar is located on the right. The main content area is divided into sections: 'I Want To...' on the left with a list of actions (Voluntarily Withdraw an Application or Stop Benefits, Finish Your Application, Begin a New Application, Report a Change, Reapply for Benefits, Change User Account Information, Enter Application Access Code to Access Existing Application, Lock My Account, Print Forms, Request Application Access Code to Access Existing Application, View Messages), 'My Account' in the center (ID Verified, 701 E Jefferson St, Phoenix, AZ, 85034-2215, Email: [redacted], Change User Account Information, Frequently Asked Questions), 'My Medical Assistance' below it (table with columns Name, Program, Begin Date, End Date), and 'My Applications' at the bottom (Please click on an application number to view the Application Details, My Household, Show 10 entries, table with columns Application Number, Date Started, Date Sent, Status, View).

| Name | Program | Begin Date | End Date |
|------|---------------------------|------------|----------|
| | AHCCCS Medical Assistance | 09/01/2021 | |

| Application Number | Date Started | Date Sent | Status | View |
|--------------------|--------------|--------------|-----------|--|
| 2021272000237 | 9/30/2021 | MA 9/30/2021 | Submitted | Provide/View Documents View Application Summary |

The graphic features a blue background with the text 'UPDATE YOUR INFORMATION TODAY!' in large white letters. Below this, it says 'Make sure your contact information is up to date so AHCCCS can contact you, if needed.' To the right is a laptop displaying the Health-e-Arizona PLUS website. The AHCCCS logo is at the bottom left of the graphic.

Log in or create an account at
www.healthearizonaplus.gov

Programmatic Flexibilities to **Expire** at End of PHE

The following flexibilities will be terminated upon the end of the PHE:

- Continuous eligibility
- Suspension of standard prior authorization (PA) requirements
- Allowing providers licensed in another state to offer emergency and non-emergency care to AHCCCS enrollees
- Waiver of home health service requirements
- Removal of hourly service limitation (40 hours in 7-day period) for spouses who provide paid care

Programmatic Flexibilities to Be **Extended** Beyond the PHE

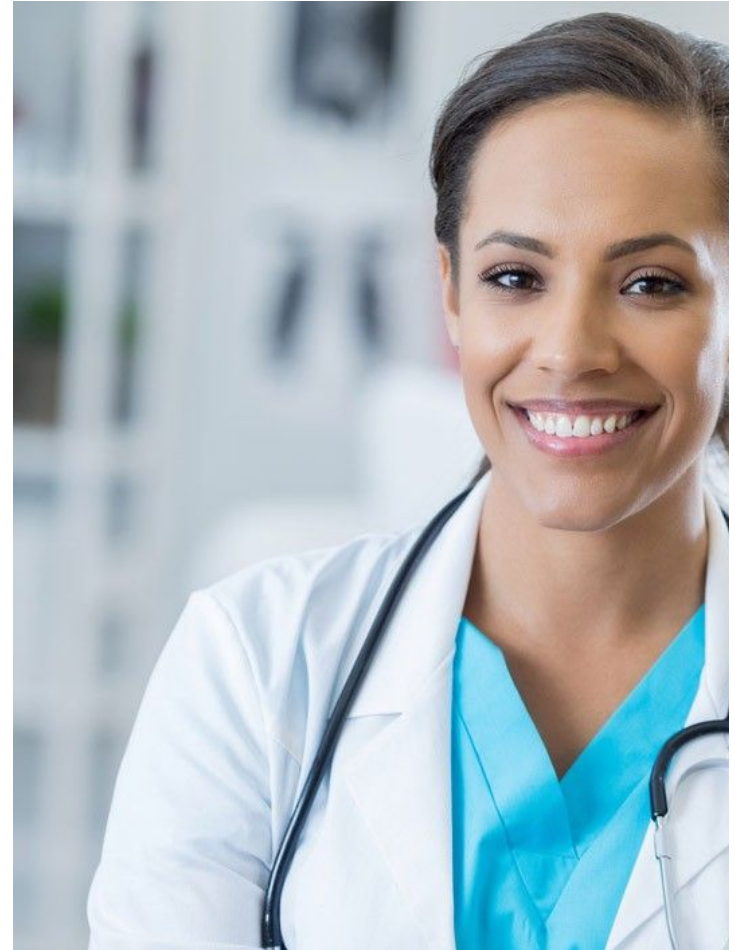
AHCCCS is seeking to continue the following flexibilities indefinitely:

- Verbal consent in lieu of written signature on plans of care for up to 30 days for ALTCS enrollees; *need CMS approval*
- Provision of home delivered meals to individuals served by the Department of Economic Security/Division of Developmental Disabilities; *need CMS approval*
- Provision of personal care services in an acute care setting when an individual requires such services for communication, behavioral stabilization, etc; *need CMS approval*
- 10 percent rate increase for in-office flu vaccination codes and administration
- Allowing pharmacists and pharmacy interns to administer the COVID-19 and flu vaccines

1115 Demonstration Waiver Renewal

1115 Demonstration Waiver Renewal

- Initiatives to Be Continued
 - Managed care
 - Home and community based services
 - Targeted Investments Program
 - AHCCCS Works
 - Waiver of prior quarter coverage for certain populations



1115 Demonstration Waiver Renewal



- **New Initiatives**

- Verbal consent in lieu of written signature for up to 30 days for care and treatment documentation for ALTCS members
- Reimbursement for traditional healing services (renewed request)
- Reimbursement for adult dental services eligible for 100% federal financial participation provided by IHS and Tribal 638 facilities

Targeted Investments Program

- \$300 million authorized by CMS in January, 2017 as a part of 1115 waiver
- Five year project providing resources to providers to support integration of behavioral and physical health care
- Incentive payments based on meeting milestones that support integration and whole person care
- A sixth program year was approved, funded at \$50 million
- Seeking authority to extend program for 5 additional years

Targeted Investments 2.0

Program Goals

Sustain the integration efforts of current TI participants

Expand integration opportunities to new providers

Enhance program incentives to focus on whole person care

Align and support the AHCCCS Strategic Plan

AHCCCS Housing & Health Opportunities (H2O)

Increase positive
health and
wellbeing outcomes
for target
populations

Reduce the cost of
care for individuals
successfully housed

Reduce
homelessness and
maintain housing
stability



AHCCCS H2O

Demonstration Strategies

Strategy 1: Strengthening Homeless Outreach and Service Engagement

Strategy 2: Securing Housing Funding for Members Who are Homeless or At-Risk of Homelessness

Strategy 3: Enhancing Medicaid Wraparound Services and Supports

On the Horizon

On the Horizon

- **Unwinding from the Public Health Emergency (PHE)**
 - **1115 Waiver Negotiations for 10/1/2022**
 - Targeted Investments 2.0
 - Housing and Health Opportunities Demonstration (H2O)
 - Reimbursement for traditional healing services
 - Reimbursement for adult dental services provided by IHS and Tribal 638 facilities
 - **ARPA HCBS Implementation**
 - \$500 million in provider payments to be disseminated in May 2022
 - **Completion of the Medicaid Enterprise System Roadmap**
 - **Initial preparations for ALTCS bid (contracts term on 9/30/24)**
 - **Readiness and launch of ACC/RBHAs on 10/1/2022**
 - Includes statewide crisis line & 988 readiness and launch
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Questions