The University of Arizona Center for Rural Health (AzCRH) annual report summarizes activities from July 1, 2017 through June 30, 2018 related to its mission to improve the health and wellness of Arizona’s rural and vulnerable populations. AzCRH provides trusted data, analyses, and reports to inform policymakers, providers, consumers, and stakeholders in legislation, regulation, program implementation, and evaluation.

Remarkable progress was made over the last year, yet the risks for 2018-19 are considerable. The U.S. and Arizona uninsured rate rose slightly to 10% in 2017-18. The Arizona economy improved, and more received coverage through employer sponsored insurance, while publicly subsidized health coverage through AHCCCS (Medicaid), KidsCare (CHIP), Marketplace, and Medicare remained relatively steady.

The state, the Health Resources & Services Administration (HRSA), the U.S. Department of Health and Human Services (HHS), the Substance Abuse and Mental Health Services Administration (SAMHSA), the Centers for Disease Control and Prevention (CDC) and other grants, contracts, and interagency services agreements (ISAs) with the Arizona Department of Health Services (ADHS) fund AzCRH initiatives. FY 2018 was outstanding: HRSA funded three AzCRH programs with Dr. Dan Derksen as Principal Investigator (PI): 1) the five-year competitive State Office of Rural Health (AzSORH) renewal grant (2016-21), 2) the Small Rural Hospital Improvement Program (AzSHIP) competitive renewal grant (2016-19), and 3) the Rural Hospital Flexibility Program (AzFlex) grant was approved for year four of its 2015-19 award. AzCRH also houses the HHS funded AzCRH Navigator Consortium (Dr. Derksen, PI) for the third consecutive year through August of 2018. AzCRH collaborates with CDC-ADHS via ISAs for the Arizona Prescription Drug Misuse and Abuse Initiative online Continuing Medical Education Modules and the Arizona First Responders Initiative described in more detail in this annual report.

The 2017-18 University of Arizona Center for Rural Health Annual Report details achievements, identifies challenges, and explores opportunities for the coming year 2018-19, building on the storied 40-year history of the partners dedicated to improve the health of all Arizonans, but especially its rural and vulnerable populations. On behalf of the AzCRH faculty, staff, students, and collaborators — we congratulate you on your service across Arizona and look forward to working with you in 2018-19!

Daniel Derksen, MD, Walter H. Pearce Endowed Chair & Director
The University of Arizona Center for Rural Health
The Arizona State Office of Rural Health

AzCRH is federally designated as the Arizona State Office of Rural Health (AzSORH) that helps rural communities build and sustain health services and address rural health needs. AzSORH has been continuously funded since 1990 with initial funding from the US Department of Health and Human Services (HHS), Health Resources and Services Administration (HRSA), Federal Office of Rural Health Policy (FORHP). AzSORH is now funded at a 3:1 state-federal match. AzSORH collects and disseminates rural health information, coordinates rural health activities in the state, and provides technical assistance (TA) to rural communities and entities providing rural health services including rural and critical access hospitals (CAHs), rural health clinics (RHCs), Indian Health Service and 638 Self Determination hospitals and clinics, community health centers, county health departments, state agencies, and private providers, practices, businesses and others.

Arizona Partner Organizations (Affiliated National Organization):

- AACHC  AZ Alliance for Community Health Centers (NACHC)
- ADHS  AZ Department of Health Services
- AHCCCS  AZ Health Care Cost Containment System (Medicaid)
- APHA  AZ Public Health Association (APHA)
- ArMA  AZ Medical Society (AMA)
- AzAFP  AZ Academy of Family Physicians (AAFP)
- AzCHOW  AZ Community Health Outreach Workers Network
- AzHHA  AZ Hospital and Healthcare Association (AHA)
- AzRHA  AZ Rural Health Association (NRHA)
- AzSORH  AZ State Office of Rural Health (NOSORH)
- NGA  National Governors Association

AzSORH by the Numbers: July 1 to June 30 Fiscal Year (FY)

<table>
<thead>
<tr>
<th>Technical Assistance (TA)</th>
<th>FY 2015-16</th>
<th>FY 2016-17</th>
<th>FY 2017-18*</th>
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</thead>
<tbody>
<tr>
<td>Total TA</td>
<td>3,847</td>
<td>3,902</td>
<td>4,858</td>
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<tr>
<td>In Person</td>
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<td>2,633</td>
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<td>Phone / Email</td>
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<td>Teleconference</td>
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<td>116</td>
<td>125</td>
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<tr>
<td>Assistance to researchers, others</td>
<td>169</td>
<td>212</td>
<td>323</td>
</tr>
<tr>
<td>Newsletter (launched 11/16/16)</td>
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<td>3,235</td>
<td>6,098</td>
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<tr>
<td>Webpage visits</td>
<td>N/A</td>
<td>14,601†</td>
<td>37,000</td>
</tr>
</tbody>
</table>

*Partial data July 1, 2017 to June 28, 2018; † 7/1/16 – 2/15/17

More information at: https://crh.arizona.edu/programs/sorh
Informing Rural and Public Health Policy

Consistent with its mission to improve the health and wellness of rural and vulnerable Arizonans, the AzCRH provides data, reports, and synthesis to inform the policymaking processes at the state and national levels including legislation, regulation, program implementation, and evaluation. In 2017-18, the AzCRH director, faculty, program managers, and staff actively participated in contemporary public health issues.

Dr. Derksen provided data and informed rural and public health policy serving on the Board of Directors of the Arizona Rural Health Association, the Arizona Academy of Family Physicians (where he was President from 2017-18), and the Arizona Medical Association (ArMA) Public Health Committee. Dr. Derksen was invited to provide expert testimony on several health workforce issues in the Sunrise Committee in 2017, and in the 2018 legislative session, and signed into law by Governor Ducey.

These included HB 2324 Community Health Worker Voluntary Certification (Rep. Carter) and HB 2235 Dental Therapists (Sen. Barto). Dr. Derksen was invited to attend Gov. Ducey’s press conference kicking off the special legislative session to address Arizona’s opioid epidemic on Monday January 22, 2018 that culminated in the signing of the omnibus Arizona Opioid Epidemic Act on Friday January 26, 2018 after being passed unanimously by the Arizona legislature.

AD HOC COMMITTEE ON HEALTH CARE WORKFORCE:

Dr. Derksen was appointed to the Ad Hoc Committee on Health Care Workforce co-chaired by Rep. Heather Carter (Chair of the House Health Committee) and Sen. Nancy Barto (Chair of the Senate Health and Human Services Committee). The Committee was tasked with submitting a report with findings and recommendations for the collection and publication of data on Arizona’s health professions workforce by January 10, 2018 to the President of the Senate and Speaker of the House of Representatives.

Based on Committee recommendations, Rep. Carter introduced HB 2197 Health Professionals; Workforce Data. It passed unanimously and signed into law by Governor Ducey on May 16, 2018 with provisions to:

1. Require health professional licensing Boards to collect data from individuals seeking initial or renewal licensure, starting January 2, 2020.
2. Require the ADHS Director to adopt rules about specific data to be collected (Minimum Data Sets).

AzCRH assists with the stakeholder engagement phase – With the support of the Arizona Area Health Education Center, AzCRH will obtain technical assistance and consultation from the University of North Carolina Sheps Center, and with preliminary health workforce data collection and analysis.

Author: Bryna Koch, MPH
https://crh.arizona.edu/publications/crh-report/2069

AD HOC COMMITTEE ON HEALTH CARE WORKFORCE: Dan Derksen with Gov. Ducey at UA President Robbins’ installation, November 2017.
AzCRH Statewide Conferences 2017-18

The 44th Annual Arizona Rural Health Conference

AzCRH hosted the 44th Annual Arizona Rural Health Conference “Making the Case for Rural Health and Wellness” in Flagstaff, Arizona July 25-26, 2017 in conjunction with the Pre-Conference Workshop: “Understanding & Leveraging the Economic Impact of Rural Health Care” a Rural Health Works Regional Workshop.

The conference allowed over 180 attendees and 21 exhibitors to network, discuss projects and form partnerships with health care professionals, administrators, policymakers, state and local leaders, businesses, and others from state and federal agencies. The presentations and workshops included project and program updates, best practices and ways to innovate in rural Arizona.

Thank You to our 2018 Conference Sponsors!

PLATINUM LEVEL:
- Arizona AHEC
- Arizona Complete Health
- Health Choice Integrated Care

SILVER LEVEL:
- Western Region Public Health Training Center

Amy Snell (right) receiving AzFlex Shining Star Award from Jill Bullock.

AzCRH staff members, Bryna Koch and Alyssa Padilla.

Marcus Johnson, Director, State Health Policy and Advocacy, Vitalyst Health Foundation

Jack Dempsey, CEO of Little Colorado Medical Center in Winslow (2nd from right), networking between sessions.

Jim Dickson (middle) receiving the AzRHA Award for Inspiring Rural Health Program from Robert Fleet (left) and Dan Derksen (right).
Annual Arizona Rural and Public Health Policy Forum

AzCRH in collaboration with the Arizona Rural Health Association hosted the annual Arizona Rural and Public Health Policy Forum on Wednesday, January 25, 2018 at the state capitol during the legislative session. Over 100 people attended – including 17 legislators. The Forum focuses on current rural and public health policy issues under consideration by the legislature, and their impact on Arizona’s rural, tribal, and vulnerable communities. The Forum included presentations from the Governor’s Office, ADHS, AHCCCS, health advocacy organizations, and others on legislative priorities for 2018.
AzCRH Programs and Collaborations

Arizona Rural Hospital Flexibility Program (AzFlex)

In 1999, the Arizona Center for Rural Health (called the Rural Health Office at that time) initiated the AzFlex Program funded by HRSA’s Medicare Rural Hospital Flexibility Program.

Today, 14 rural Arizona hospitals are federally designated Critical Access Hospitals (CAHs). In 2017-18 AzFlex supported Banner Payson in the CAH designation process, and is expecting the CMS ruling for it to become Arizona’s 15th CAH any day. AzFlex is entering its 4th year of the current federal funding cycle, and will be submitting a competitive renewal grant this year for the 2018-23 funding cycle.

To be a Critical Access Hospital, facilities must:

• Be located in a rural area, have less than 25 inpatient beds
• Be 35 miles or more from another facility
• Staff a 24-7 Emergency Department
• Maintain acute care status by averaging less than 96 hours for inpatient stays.

AzFlex assists and provides technical support for Arizona’s CAHs in:

• Quality Improvement
• Financial and Operational Improvement
• Population Health Management
• Emergency Medical Services Integration
• Designation or De-designation of CAHs

Quality Improvement – Flex Quality Improvement is via the Medicare Beneficiary Quality Improvement Project (MBQIP). All AzCAHs participate in at least one MBQIP area: patient safety, patient engagement, care transitions, and/or outpatient measures. AzFlex helps CAHs improve patient satisfaction using the Hospital Consumer Assessment of Healthcare Providers (HCAHPS) tool and the “Ask me 3®” campaign to improve communication and transitions of care.

Financial and Operational – AzFlex used consultants to conduct Financial and Operational Assessments at two AzCAHs, and a Charge Master Review at a third. Charge Master Review, Financial and Operational Assessments help CAH Leadership operate in a rapidly changing health system.

In 2017-18, five AzCAHs (see map) qualified for Flex Supplemental funding to enhance hospital substance abuse service capacity and/or programs. The Federal Office of Rural Health Policy (FORHP) used overdose mortality, poverty, persistent poverty, and unemployment rates to target 40 CAHs across the country for supplemental funding. Rural communities have disproportionate overdose risks due to poverty, geographic isolation, unemployment, uninsured, and lack of treatment options and providers.

Flex supplemental funding will be used to increase AzCAH capacity to prevent, screen, refer, treat, and provide education about substance misuse/abuse. The five Arizona CAHs, EDs and EMS agencies are funded to: 1) improve provider education on substance misuse/abuse; 2) evaluate substance misuse/abuse assessment and referral processes; 3) increase training and capacity for rural EMS providers to prevent opioid-related overdose; 4) enhance coordination between EMS, hospitals, behavioral health providers, and community resources; and 5) create and disseminate educational materials to inform individuals, families, and communities about opioid misuse/abuse, treatment, and resources.

A billboard was developed for two CAHs through Flex Supplemental funding.
Arizona First Responders Initiative

In the midst of statewide and national opioid public health emergencies, the AzCRH and the Arizona Department of Health Services (ADHS) partnered on a four-year, $3.1 million Substance Abuse and Mental Health Services Administration (SAMHSA) grant to train first responders to recognize the symptoms of opioid abuse and to administer naloxone, a drug used to counter the effects of opioid overdose and save lives. AzCRH will work with ADHS through a four-year, $2.1 million Interagency Services Agreement (ISA) to decrease opioid-related overdoses, morbidity, and mortality by:

- Identifying rural training needs for EMS, first responders, family, and community members to administer naloxone;
- Developing a naloxone distribution system so first responders can have it readily available to administer in rural areas;
- Training EMS, first responders, family, and community members to administer naloxone;
- Developing, implementing, and assessing the first responder Opioid Screening, Brief Intervention, and Referral to Treatment SBIRT curriculum to instruct EMS, first responders, family, and community members on how these interventions in the field.

The UA Center for Rural Health (AzCRH), the ADHS Bureau of Emergency Medical Services and Trauma System, the Arizona Peace Officers Training Board and other stakeholders will work in rural Arizona communities to instruct EMS personnel, first responders, family and community members on screening, briefly intervening and referring to treatment (SBIRT-EMS).

“The training program funded by this grant has the potential to save hundreds of lives in Arizona,” said UA President Robert C. Robbins. “The opioid epidemic is a national public health emergency and we are very proud of the UA Center for Rural Health’s 36-year record for improving the health and wellness of rural and underserved populations in Arizona.”

For more information visit: http://crh.arizona.edu/samhsa-first-responders-initiative

The SAMHSA First Responders Initiative began trainings in May, 2018. AzCRH, along with partners ADHS Bureau of EMS and Trauma System and Arizona Peace Officer Standards and Training Board initiated Naloxone training to AZDOT police in Prescott Valley, Arizona. The initial training series reached approximately 100 law enforcement personnel.

For more information, and to set up a training in your community, contact Amy McPherson and Hillary Evans at: endtheepidemic@email.arizona.edu.
### Prescription Drug Misuse and Abuse Initiative

AzCRH worked with the Arizona Department of Health Services (ADHS) and the UA College of Medicine, Office of Continuing Medical Education to create and market substance misuse and opioid-related free online Continuing Medical Education (CME) modules targeted for healthcare providers licensed to prescribe controlled substances in Arizona. Governor Doug Ducey signed the Arizona Opioid Epidemic Act January 2018 requiring these providers to complete three hours of opioid, substance use, or addiction related CME each license renewal cycle.

AzCRH added one training module in 2017-18 to total six online CME hours with funding from ADHS and the Centers for Disease Control and Prevention. The free, online CME modules are available at: https://www.vlh.com/azprescribing/.

More information at: https://crh.arizona.edu/programs/prescription-drug-misuse-abuse-initiative

### Students Helping Arizona Register Everyone (Project SHARE)

UA was designated a *White House Healthy Campus Challenge* winner for 2016-17 efforts to engage students in the health coverage eligibility, enrollment and education in collaboration with UA Campus Health. The AzCRH 2018-19 Project SHARE fourth cohort will train UA Health Sciences Colleges of Medicine, Nursing, Pharmacy and Public Health students to be Certified Assisters. Students learn about the U.S. Health Insurance System, public (Medicaid, Children’s Health Insurance Program, Medicare) and private payers (Arizona Marketplace), the Affordable Care Act, and other programs, laws, and regulations that affect how Arizonans are covered and access health services. Collaborators include the Regional Center for Border Health, and the Western Region Public Health Training Center. Student leaders share best practices via posters and formal presentations at state and national conferences.

**SHARE Program Cohorts, 2015-18**

- College of Public Health Students: ...................... 45
- College of Medicine Students: .......................... 29
- College of Pharmacy Students: ............................ 4
- College of Nursing Students: .............................. 1
- MD/MPH Students: ..................................... 3
- Total of UAHS SHARE Students: ......................... 82
- Students trained as Certified Application Counselors: .......... 71
- Students trained as Navigators: .............................. 6

The following FREE services and materials are available:

1. Online opioid, substance use, and addiction related CME
2. 2018 Arizona Opioid Prescribing Guidelines
3. Arizona Emergency Department Prescribing Guidelines
4. Arizona Prescription Drug Misuse & Abuse Toolkit
5. Naloxone training and supplies

For more information visit: https://crh.arizona.edu/programs/SHARE

Kendra Marr, Project SHARE Leader and UA College of Medicine Student presents at Learn Serve Lead 2018: The AAMC Annual Meeting.
AzCRH Internship Program

The AzCRH Internship Program provides opportunities for health professional undergraduate and graduate student (undergraduate and graduate) internship and dissertation projects in Arizona’s rural and urban underserved areas:

- Community Health Needs Assessments
- Project SHARE Coordination, Assessment, and Marketing
- Program Planning and Implementation
- Coalition Participation
- Hospital Community Engagement Analysis
- Critical Access Hospital Quality and Performance Improvement Reports
- Medicare Beneficiary Quality Improvement Project (MBQIP) Assistance
- Marketing and Social Media Development
- Blogs, newsletters, and reports publishing
- Literature Reviews and Research

AzCRH Interns graduating – left: Gabriela Flores; middle: Anthony Loffredo; right: Ruben Soliz

“The individuals whom I worked alongside at the AzCRH were always willing to inform me of their diverse array of projects, from the Opioid Abuse crisis to HCAHPS and hospital quality assessments.”

– Arianna Price, MPH Education Intern 2018


AZ3RNet

AzSORH manages the state’s Rural Recruitment and Retention Network (AZ3RNet), a member of the National 3RNet. Along with our partners, ADHS Bureau of Health Systems Development and Arizona Alliance for Community Health Centers, AZ3RNet connects health professionals seeking positions in rural and underserved areas with health facilities offering employment opportunities. Approximately 50 candidates registered during the reporting period while over 20 new organizations posted job openings. Examples of new positions posted include Certified Nurse Midwife, Social Worker, and Dental Hygienist.

More information at: https://crh.arizona.edu/programs/workforce.
Arizona Small Rural Hospital Improvement Program (AzSHIP)

AzSHIP helps small rural hospitals under 49 beds meet goals under value-based purchasing, accountable care organization/shared savings programs, and purchasing equipment/training to comply with meaningful use, ICD-10 standards, and payment bundling. Continuously funded by HRSA since 1992 in AzCRH, it averages $122,000 annually in sub-awards to support the quality improvement and sustainability of small rural hospitals throughout Arizona, a $1.5 million Federal investment over a thirteen-year period. Eleven Arizona hospitals participate in the current SHIP funding cycle.

The Western Region Public Health Training Center (WRPHTC)

WRPHTC provides innovative, skill-based training and continuing education for the public health workforce in HRSA Region 9, which includes Arizona, California, Hawaii, Nevada, and the U.S. Pacific Islands. WRPHTC is one of 10 university-based regional public health trainings centers under the Public Health Learning Network (PHLN), a group of public health educators, experts, and thought leaders advancing public health practice and improving population health. Training courses are free, adaptable, and easy to access.

HRSA awarded the WRPHTC a competitive renewal grant for 2018-22 to continue its efforts to support and strengthen the public health workforce in HRSA Region 9, focused on the public health issues of childhood obesity, the opioid epidemic, and mental health.

More information at https://wrphtc.arizona.edu or contact Abby Stoica: stoica@email.arizona.edu or 520-626-1108.
AzCRH Navigators focus on rural areas and populations with historically low rates of health insurance coverage including Latino, American Indian, rural, and urban underserved populations.

AzCRH Navigators provide eligibility and enrollment assistance in one-on-one appointments. AzCRH Navigators are state and federally certified to provide impartial, unbiased assistance to Arizonans on their health insurance options and enroll in plans that best meets their needs.

AzCRH Navigator services are FREE of charge.

**AzCRH Navigator Consortium**

HHS and CMS awarded AzCRH a three-year, $1.7 million Cooperative Agreement to support Navigators in Arizona’s Marketplace from 2015-18. AzCRH Navigators collaborate with the Pima County Enrollment and Cover Arizona Coalitions and the Arizona Alliance for Community Health Centers, to help uninsured Arizonans understand their health coverage eligibility in Medicaid/AHCCCS, Marketplace and other health insurance options, with enrollment assistance, and in outreach, marketing and education activities.

**AzCRH Navigator Program Goals:**

1. Increase the participation rate of eligible uninsured Arizonans in the Federally Facilitated Marketplace (FFM) Qualified Health Plans (QHPs) and in the state Medicaid program (AHCCCS).
2. Facilitate re-enrollment for eligible Arizonans in its FFM QHPs.


![The AzCRH Navigator Consortium By the Numbers](image)
## Tribal Health Initiatives

AzCRH collaborates with Arizona’s 22 sovereign tribal nations and rural non-profit organizations to improve health outcomes and wellbeing by strengthening the American Indian health professional pipeline, building capacity in health promotion/disease prevention interventions, and training health educators and community outreach workers on multi-media health literacy and communication methods. AzCRH disseminates information on events, grants, resources and webinars via the AZ Tribal Health Listserv.

## Rural Health Professions Program

The AzCRH welcomes home the Rural Health Professions Program, an initiative from the Arizona Area Health Education Centers program. The RHPP supports the development and delivery of service learning courses. It has been a very busy year for the RHPP as we continue to provide opportunities for our MPH and doctoral students to participate in service learning courses and activities throughout our state. These community-engaged experiences provide the framework for understanding the assets and issues of our rural and underserved communities. Our partnerships with the AHEC centers throughout the state are the platform for active learning and reflection on strengthening health equity and eliminating health disparities. The program continues to inspire our students, faculty and community partners.

During the past year 63 students participated in our service learning courses and activities. Seventy-eight percent are female, 30% are Hispanic, 10% are African American, 8% are Asian and 2% are American Indian. Of the 63 students participating, 48% are either the first in family to attend college, have received a scholarship or loan for disadvantaged students, have received or the family has used federal or state assistance program or lived where there were few medical providers at a convenient distance; 24% grew up in a rural area; and 60% grew up in Arizona.

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Service learning students learn about seed-to-table gardening and cooking education in South Tucson. The Garden Kitchen aims to increase families’ food security by teaching community members the basics of growing their own food and eating well on a budget. (South Tucson, Summer, 2017)

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The National Rural Health Association presented Agnes Attakai, MPA, director of health disparities outreach and prevention education for the Arizona Center for Rural Health, the Rosemary McKenzie Legacy Award for her work as a champion of health equity in Arizona and nationally to reduce health disparities among Arizona’s Native Americans. The award is given to individuals who have made an outstanding contribution to improve health for multiracial and multicultural, LGBT, veterans, homeless, and other underserved populations.

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Jill Guernsey de Zapien joined the Rural Health Office (now AzCRH) shortly after it was awarded federal AHEC funding in 1984. Jill is a passionate advocate and effective leader in community-based public health interventions and research in Arizona, the Southwest and binationally along the US-Mexico border. She collaborated to establish the first lay health educator or Promotora outreach program in Arizona, Health Start, to assure access to prenatal care for farm worker women. She informed policy and worked with many others to inform legislative policy on HB 2324 Voluntary Certification of Community Health Workers that was passed then signed into law in May of 2018. We congratulate Jill on her sustained advocacy for rural health and wish her the best in her retirement.
AzCRH Deliverables – FY18: July 1, 2017 to June 30, 2018

FY 1st Quarter
Action Items:
- AzCRH Annual Report: early July
- AzCRH Rural Health Conference: July
- ADHS Rx Drug Qrtrly Report: Sept 15
- Flex Grant Yr starts: Sept 1
- Flex Qrtrly: Sept 30
- Navigator 4th Qtr Report: Sept 30
- SHIP NCC Released: Dec 1
- SORH Grant Yr Begins: Jul 1
- SORH NCC Due: Aug 30

Financial Items:
- ADHS Rx Drug Purchase Order: Sept
- Flex Budget Ends: Aug 31
- Navigator Budget Ends: Sept 1
- SHIP Carry-Forward Jun-Sept
- SORH Carry-Forward Jun-Sept

FY 2nd Quarter
Action Items:
- ADHS Rx Drug Annual Report: Oct 30
- ADHS Rx Drug Qrtrly Report: Dec 15
- Flex Qrtrly: Dec 31
- Navigator Grant Yr starts: Oct 1
- Navigator Annual Report: Mid-Oct
- Navigator Open Enrollment OE-5: 11/01/17
- Navigator 1st Qtrly Report: Dec 30

Financial Items:
- Flex Carry-Forward Oct-Nov
- Navigator Carry-Forward Oct-Nov

FY 3rd Quarter
Action Items:
- AzCRH Rural & Public Health Policy Forum
- ADHS Rx Drug Qrtrly Report: Mar 15
- Flex Quarterly: Mar 31
- Flex NCC released: Mid-Mar
- Navigator 2nd Qtr Report: Mar 30
- Navigator Open Enrollment Ends 01/31/17
- SHIP NCC Due: Mid-Feb
- SORH NCC Due: Mid-Mar

Financial Items:
- ADHS Rx Drug Purchase Order Fund
  Allotments: Jan-Feb
- SHIP, SORH Review Position & Spend Down

FY 4th Quarter
Action Items:
- ADHS Rx Drug Qrtrly Report: June 15
- Flex Qrtrly Report: June 30
- Flex NCC released: Mid-Mar
- Navigator 3rd Qtr Report: June 30
- Navigator NCC Released: Mid-April
- Navigator NCC Due: June 1
- SHIP Grant Yr starts: June 1

Financial Items:
- Flex Review & Spend-Down
- Navigator Review & Spend-Down
- SHIP Budget Ends: May 31
- SORH Budget Ends: June 30

*UA Fiscal Year begins July 1
Critical Access Hospitals
Federally Qualified Health Centers in rural areas
Rural Health Clinics
Considering CAH status (San Carlos and Payson)